

2010/2011

www.debexams.ie **Exam Secretary Web User Guide – ESV.01**



DEB Supplies: For ALL your school supplies www.debsupplies.ie

DEB Exams has been providing mock examination papers and exam stationery for over 70 years. In addition to support staff working year-round in Dubin, we have the largest number of teachers working nationwide - setting, reviewing & editing exam papers, and correcting & supervising soript correction.

Our hallmark is our high level of quality in papers and marking schemes. With a committed focus on customer relations, we aim to provide all schools with a straightforward and positive mock examination experience.

> **DEB Exams** Exam Secretary Web User Guide 2010 - ESV.01



Dear Exam Secretary,

In response to the positive reaction to the benefits of online ordering, the sheer volume of Teachers and Exam Secretaries visiting our website and your feedback indicating a need to adopt Green Policy in delivery of our service to schools, we have invested in improvements to our website, <u>www.debexams.ie</u>.

This Web User Guide is designed to assist you as we introduce new and increased functionality on our website. These improvements will result in more opportunity to interact, communicate and respond to your needs. In this Guide you will find 'Step by Step' instructions, with images of our website, which will guide you through:

- General Pages and Main Menus / Toolbars
- Registration
- Logging In Once Registered
- Your Personal Profile Page or 'Dashboard'
- Viewing Sample Papers
- Ordering

From time to time we may add features to our website. Further instructions will be added to our Web User Guide to explain these, so please watch out for the latest version of this Guide, downloadable from <u>www.debexams.ie</u>. This is 2010 – ESV.01.

While a website is a key tool in any company's service delivery, it does not replace or substitute for quality and personal customer care. DEB Exams, in hand with investment in our website, has increased our Customer Services Team in order to ensure we remain a responsive service provider.

We value your custom and would like to thank you for your feedback and continued support. Should you have any queries regarding this Web User Guide, our website or any other matter please contact us either by e-mail: <u>info@debexams.ie</u> or by phone on 01- 616 6262, Monday to Friday between 9am and 5pm.

Yours sincerely,

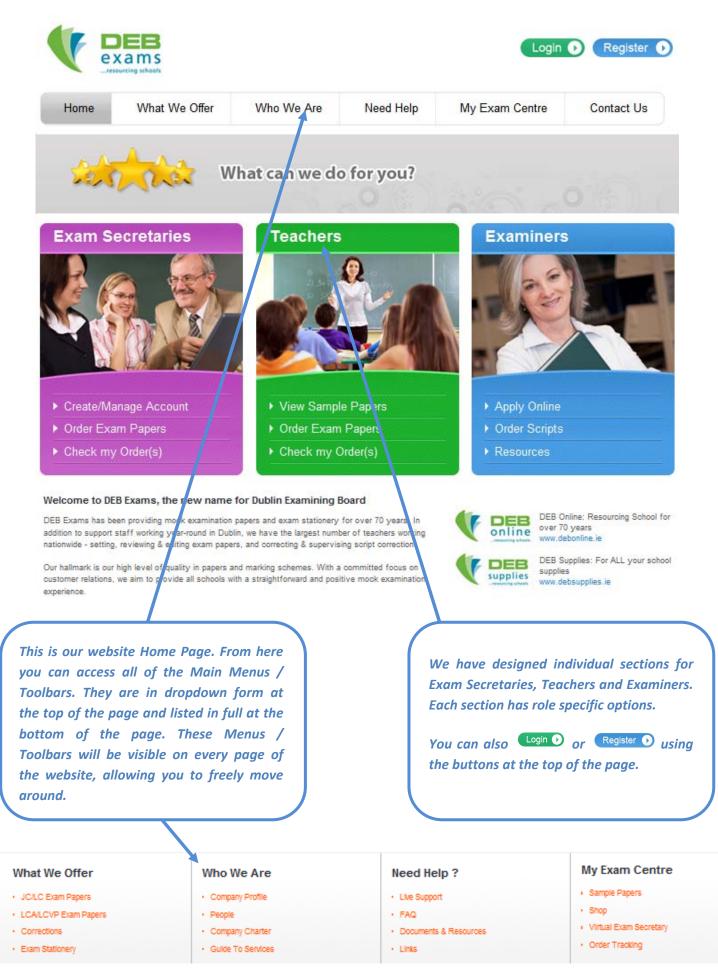
Douel Huspley

Donal Murphy Customer Service Manager

2.0 – Contents

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3.0 – DEB Exams Home Page



4.1 – What We Offer

	EXAMS			Login	Register D
Home	What We Offer	the We Offer] Who We Are	Need Help	My Exam Centre	Contact Us
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			SLC Exam Papers G SALCYP Exam Papers S seredions St am Stationery To in M A	Image of the second secon	Each exam paper is developed by a team of experient including provideus years' papers, changes in sylfab sional editing and design team, who ensure that the ation Commission. we provide an in-depth marking scheme for each sub arring schemes are more detailed than the Departm a papers.
				ur prices, which are set out below, are VAT inclusive.	

4.2 – Who We Are



Company Profile

uide To Servic

DEB Exams has been providing mock examination papers and exam stationery for 70 years. In addition to support staff working year-round in Dublin, we have the targest number of teachers working nationwide – setting, reviewing, editing exar opens, as well as correcting and superstaing the correction of scripts.

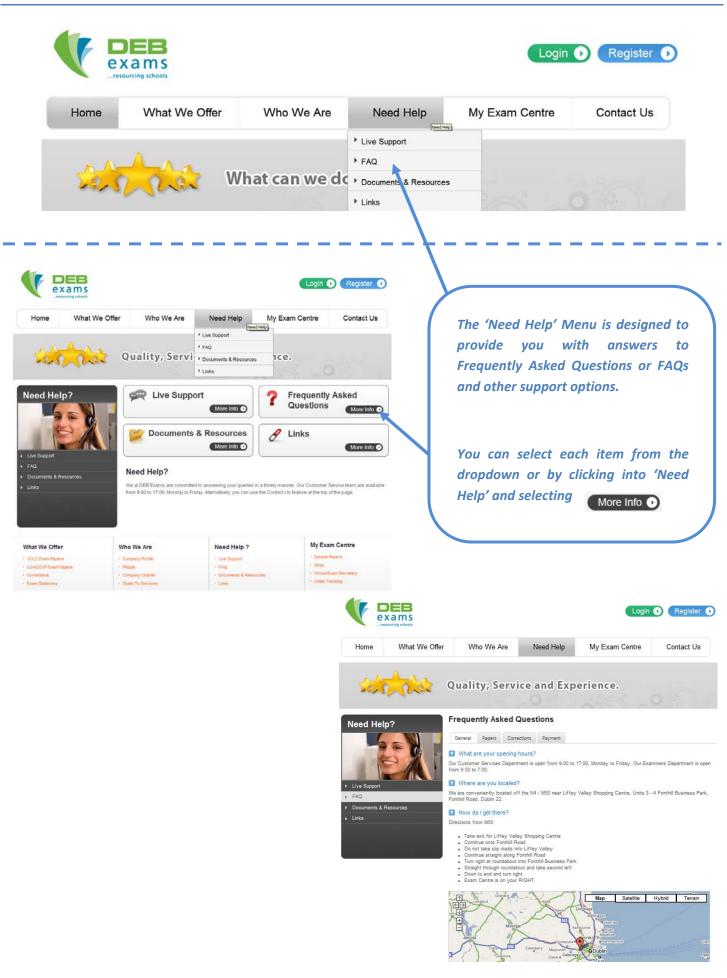
Our hallmark is our high level of quality in papers and marking schemes. With a committed focus on customer relations, we aim to provide all schools with a straightforward and positive mock examination experience.

DEB Exams is your school's ideal patter for mode examinations in Junior Certificate, Leaving Certificate, Leaving Certificate Applied and Leaving Certificate Leaving Certificate Applied and Leaving Certificate Vocational Programme To facilitate schools and to provide the authentic exam experience, we sell a wide range of exam stationery products. Our exam stationery is also appropriate for mid-term, Christmas or summer examinations, and class work.

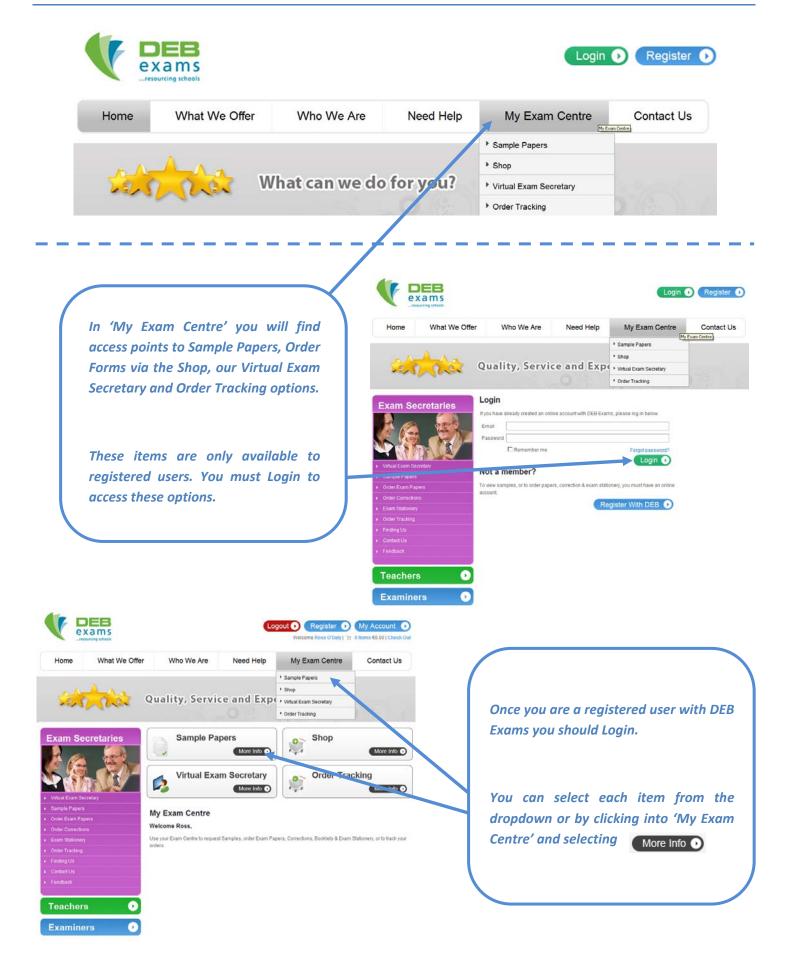
So What Is It All About?

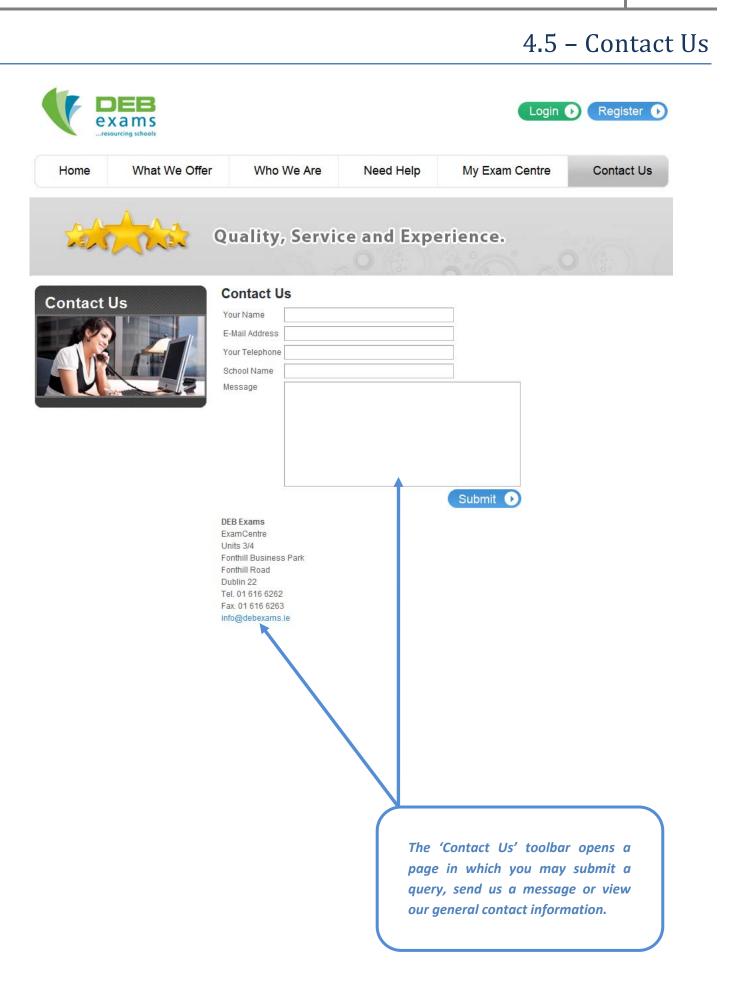
Each exam paper is developed by a team of experienced subject teachers, who utilise a wide variety of source
materials including previous years' papers, changes in syllabi and in-service training.

4.3 – Need Help

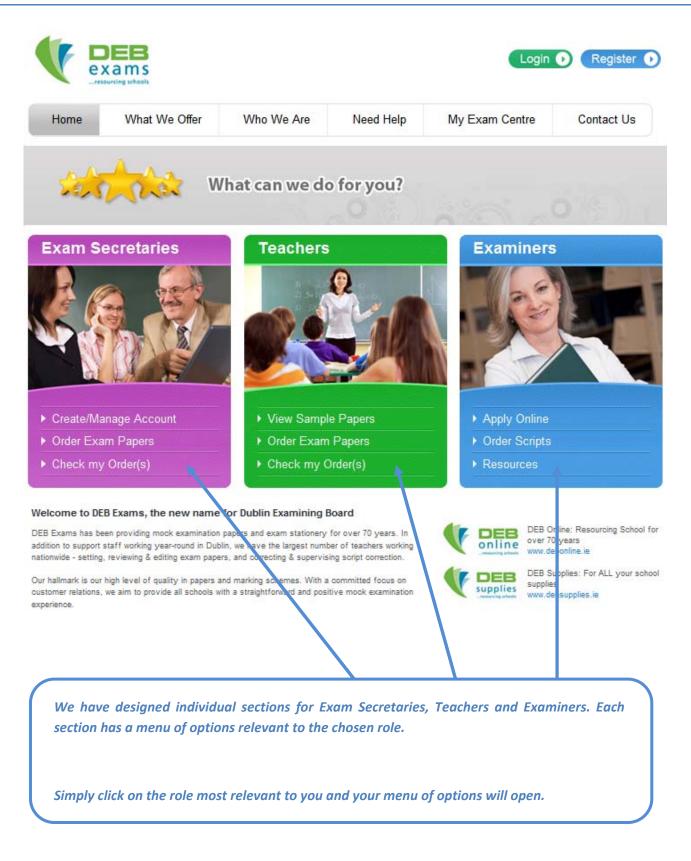


4.4 – My Exam Centre



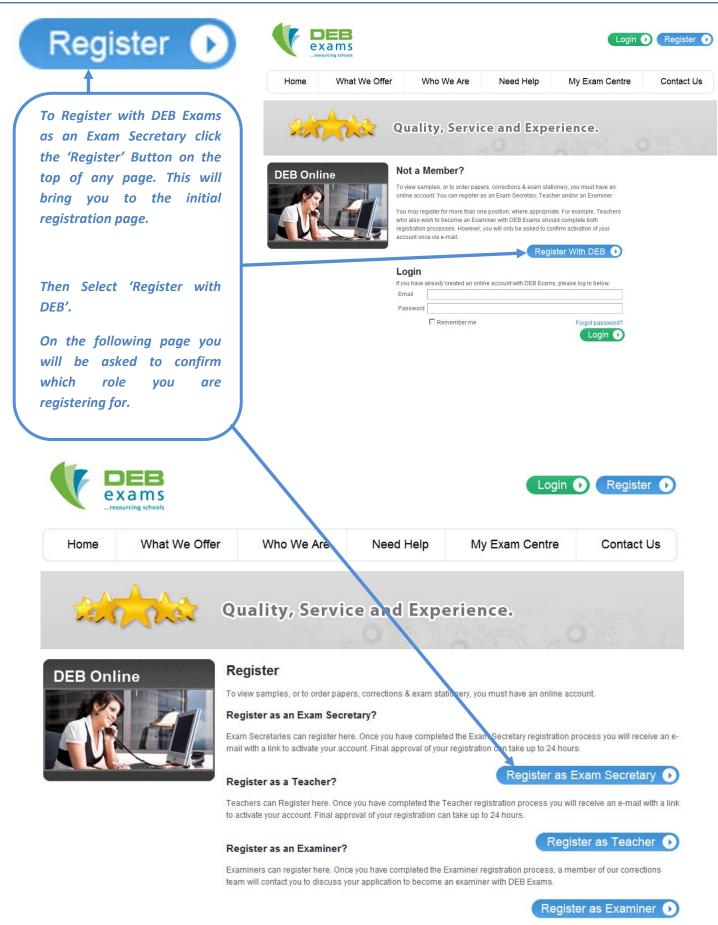


4.6 – Menus by Role



4.6 – Menus by Role





DEB Online	Secretary Registrati	STEP 1	
	Personal Details	School Details Login Details	Finish
	Personal Details		
	Title	Mr. 👻	
	First name	Exam	
	Surname	Secretary	
	Position	Exam Secretary 🔻	
	Mobile Phone Number	0881234567	
The tabs at the top will	Home Phone Number	015555555	
indicate your progress	Address	Address Line 1	
through registration.		Address Line 2	
		Address Line 3	
	County / Postcode	Co. Dublin 👻	
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button.			

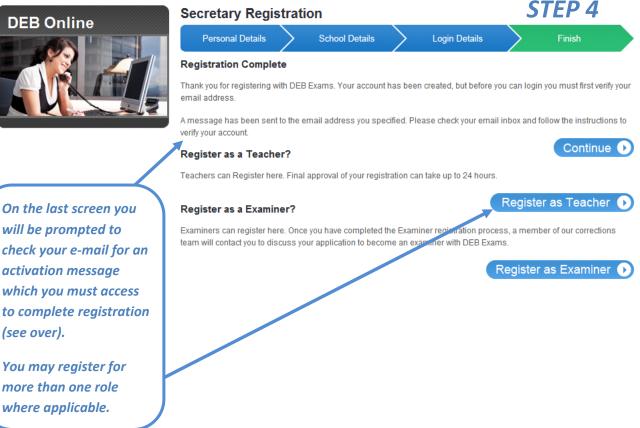
Our system will recognise both National Role numbers and our own unique code for each school, which is printed on all correspondence with your school. Please call us if you are unsure of your school number. Once inputted, your school information will automatically appear.

	Secretary Registration	STEP 2
DEB Online		jin Details Finish
Confirm the subjects you teach.	Test School Roselawns Lucan DW 1 41414141 Taught Subjects	
You will receive subject specific e-mails notifying you of Sample Paper releases and other issues relating to your chosen subjects.	What subject(s) do you currently teach? (State programme, subject(s) an Subject 1 Junior Certificate - Maths - Ordina Subject 2 Leaving Certificate - Geography - U Subject 3	ry Ordinary

DEP Online	Secretary Registration	STEP 3
DEB Online Vou will be asked to input a valid e-mail address. Then input a personal password (minimum of 6 characters, numbers and/or letters).	Personal Details School Details Login Details Email myemail@user.ie	Finish

DEB Online

(see over).



DEB Exams Registration Confirmation

Dear Exam Secretary

Thank you for registering with DEB Exams. Before you are able to log in, you have to activate your account by accessing to the following link:

http://test.softwaredesign.ie/deb/accounts/activate-account.aspx?id=fbf911fa-e102-43c9-980b-f7172147203b

Do not forget your User Name and Password:

User Name: myemail@user.ie

Password: 123456

Please keep this email for future reference!

Your Registration Confirmation e-mail contains a link to activate your account. This is a personal mail and contains your Login information. Please keep this mail safe.

Clicking the link in this e-mail will bring you to a screen and confirm activation of your account.

DEB Online



Activate Account Thankyou myemail@user.ie

Your account has been succesfully activated.

From here you can Login using your details.

Login

If you have already created an online account with DEB Exams, please log in below.

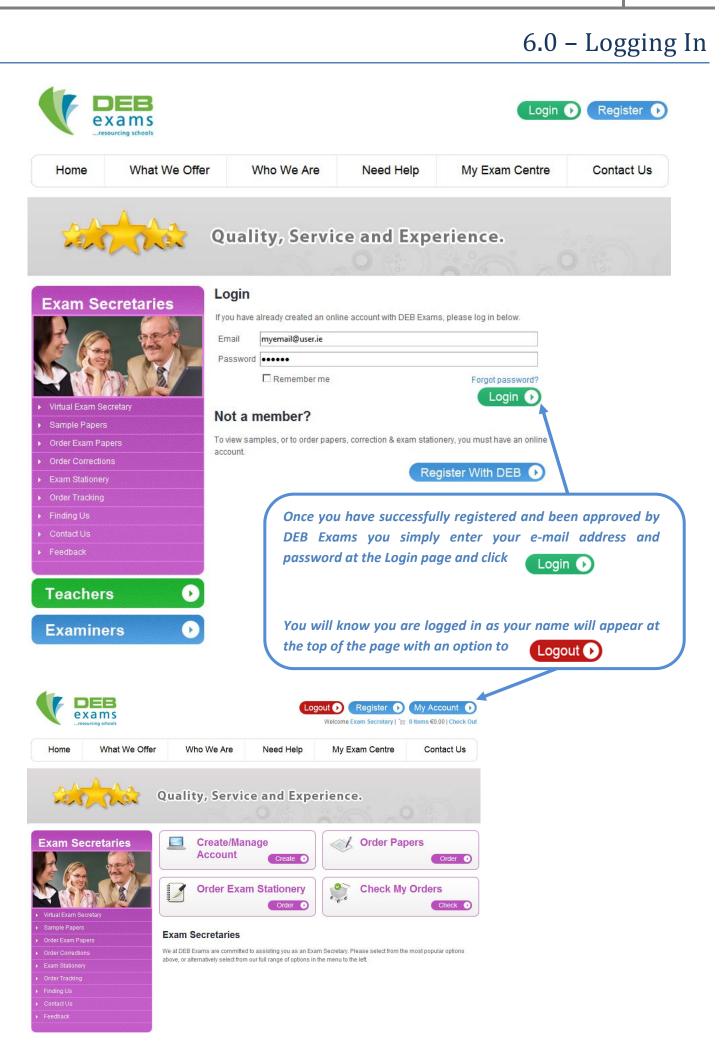
Email

Password

Remember me

Forgot password?

Login 🕩



7.0 – Resetting your Password



7.0 – Resetting your Password

From: no-reply@debexams.ie [mailto:no-reply@debexams.ie]

Sent: 11 November 2010 14:21 To: Teacher Teacher

Subject: DEB Exams Password Reset

Dear myemail@user.ie

Your DEB Exams password has been reset.

You User Name and Password are as follows:

User Name: <u>myemail@user.ie</u> Password: {#S(+NQ{Vqp;-s

You can change this pass word here to change password

Please keep this email for future reference!

Kind Regards, DEB Exams.

DEB Exams | ExamCentre | Units 3/4 | Fonthill Busir ess Park | Fonthill Road | Dublin 22 Tel. (01) 616 6262 | Fax. (01) 616 6263 | <u>info@debe.cams.ie</u>

You will receive an e-mail similar to the text above.

Copy the new password and click the 'Change Password' link.

When you Login using the new password you will be asked to input the password again and be able to create a new personal password.



Forgot Password

Please fill out the form below to change your password.

Old Password	•••••
New Password	•••••
Confirm Password	•••••

Change 🕩

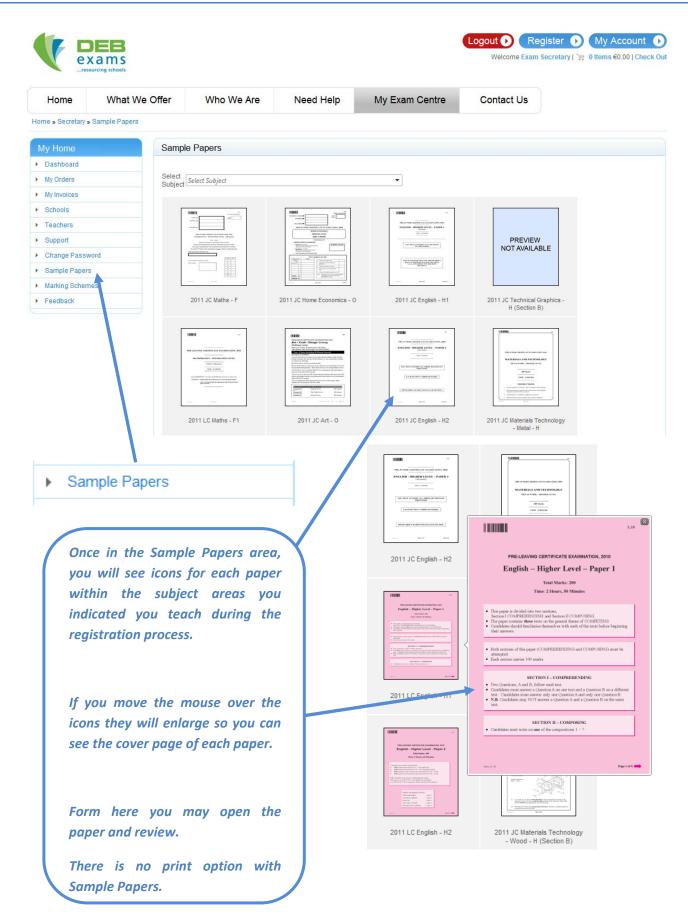
8.0 – Exam Secretary Dashboard

Home	What We Offe	r Who We A	ve Need Help	My Exam Centre	Contact Us	
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y Home	N	y DEB - Exam Secre	etary			Personal Details
Dashboard		🚯 This is a test announcer	ment 123			Exam Secretary Address Line 1
My Orders						Address Line 1 Address Line 2 Address Line 3
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					View All	 JC Maths Ordinary LC Geography Ordinary
						 LC Maths Higher
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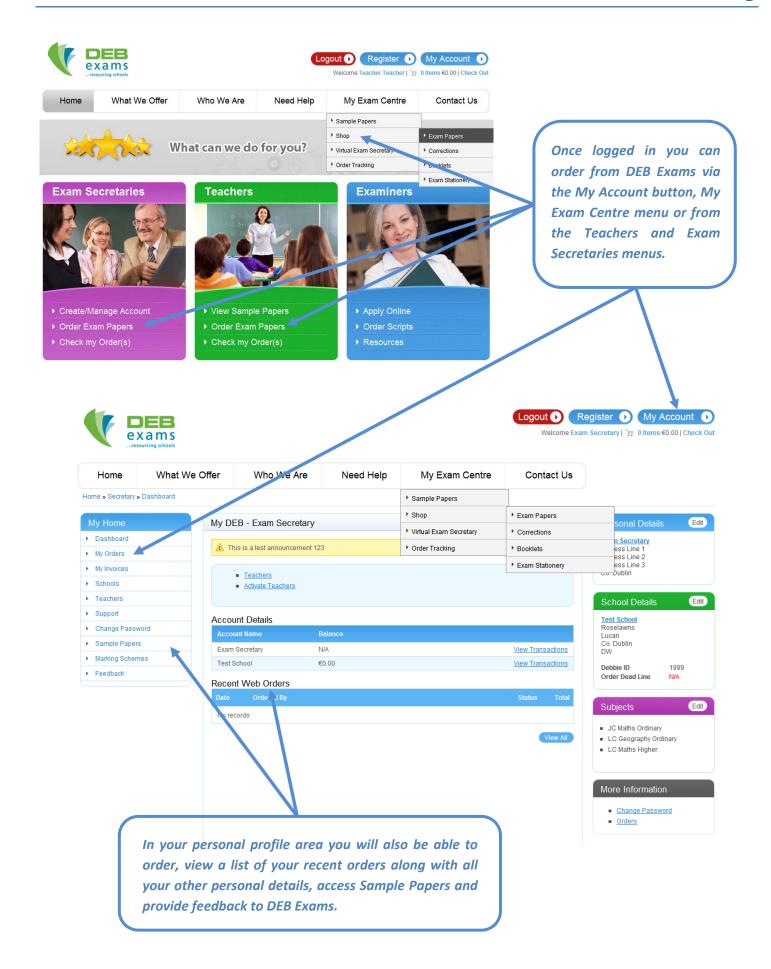
9.0 – Viewing Sample Papers

Home	What We Offer	Who We Are	Need Help	My Exam Centre	Contact Us
Ler.	w the second	hat can we do	for you?	 Sample Papers Shop Virtual Exam Secretary Order Tracking 	
		 View Sample Order Exam Check my Or 	Papers	 Apply Or line Order Scripts Resource s 	
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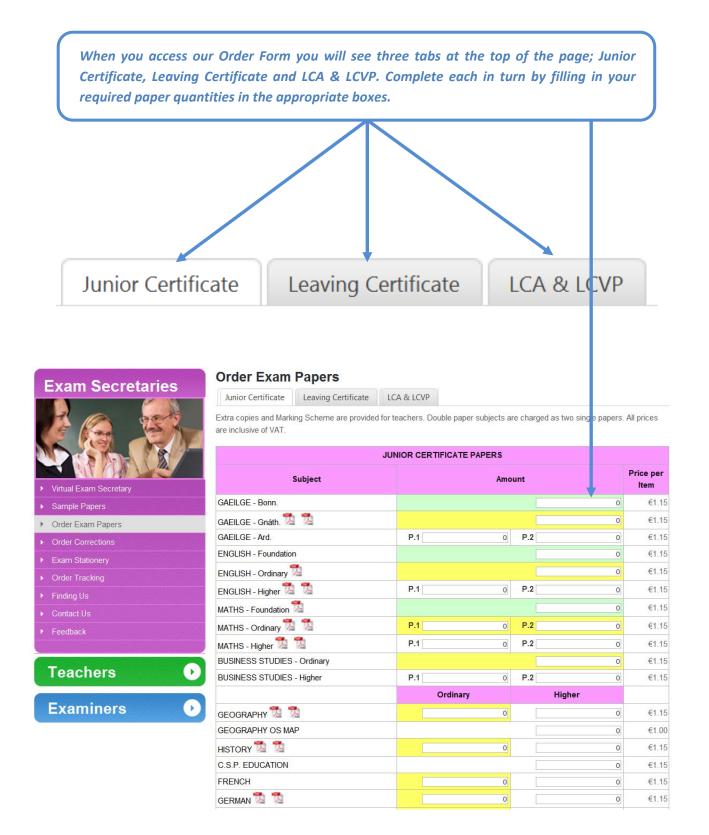
9.0 – Viewing Sample Papers



10.0 - Ordering



10.1 – Selecting an Order Form



10.2 – Filling in the Order Form

JUNIC	R CERTIFICATE PAPERS			
Subject	Amo	unt	Price per Item	
GAEILGE - Bonn.			25 €1.15	5
GAEILGE - Gnáth. ዄ 1			25 €1.15	5
GAEILGE - Ard.	P.1 25	P.2	25 €1.15	5
ENGLISH - Foundation			25 €1.15	5
ENGLISH - Ordinary ዄ			25 €1.15	
ENGLISH - Higher 뛒 📆	P.1 25	P.2	25 €1.15	
MATHS - Foundation ዄ			25 €1.15	
MATHS - Ordinary ዄ 搅	P.1 25	P.2	25 €1.15	paper quantiti remembering
MATHS - Higher 뛒 📆	P.1 25	P.2	25 €1.15	
BUSINESS STUDIES - Ordinary			25 €1.15	
BUSINESS STUDIES - Higher	P.1 25	P.2	25 €1.15	
	Ordinary	Higher		Basket' button at t
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GEOGRAPHY OS MAP			25 €1.00	
HISTORY 🔂 ங	25		25 €1.15	ŝ
C.S.P. EDUCATION			25 €1.15	5
FRENCH	25		25 €1.15	5
GERMAN 🔂 ங	25		25 €1.15	5
NEW SPANISH 🔂 🔞	25		25 €1.15	5
SCIENCE 😼 📆	25		25 €1.15	5
HOME ECONOMICS 🔂 ዄ ዄ	25		25 €1.15	5
MUSIC	25		25 €1.15	5
RELIGIOUS EDUCATION	25		25 €1.15	5
ART 뛒 📆	25		25 €1.15	5
TECHNICAL GRAPHICS 落 🛸 🛸	25		25 €1.15	5
MATERIALS TECHNOLOGY: Woodwork 🛸 🛸	25		25 €1.15	5
MATERIALS TECHNOLOGY: Metalwork ዄ 📆	25		25 €1.15	5
TECHNOLOGY	25		25 €1.15	5
IOINUL	R CERTIFICATE EXAM CDs			
Subject	Amo	unt	Price per Item	
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FRENCH			o €12.00	
GERMAN			o €12.00	
NEW SPANISH			o €12.00	>
MUSIC	🗆 Automatica	ly add aarra	ationa fe	

Add to Basket 🕟

10.2 – Filling in the Order Form

Confirmation	\times
You have ordered Junior Certificate French (Higher), but not the accompanying CD/DVD	
You have ordered Junior Certificate German (O), but not the accompanying CD/DVD	
You have ordered Junior Certificate German (H), but not the accompanying CD/DVD	
You have ordered Junior Certificate Spanish (O), but not the accompanying CD/DVD	
You have ordered Junior Certificate Spanish (H), but not the accompanying CD/DVD	
You have ordered Junior Certificate Music (O), but not the accompanying CD/DVD	
You have ordered Junior Certificate Music (H), but not the accompanying CD/DVD	
 Yes No Will you be ordering corrections at a later date? Yes No - Do not send correction envelopes with my order. Cancel Continue 	
er-notice.aspx:c=yes	

In the event that you do not include Maps or CDs / DVDs with certain papers, you will see a warning message appear asking you to confirm these are not required or return to the form to amend as appropriate.

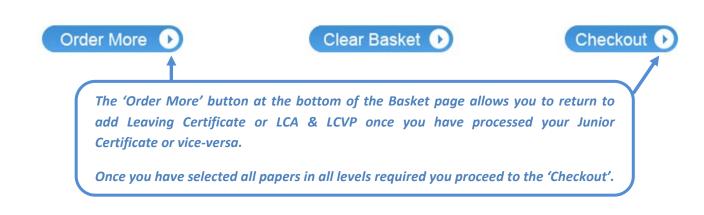
You will also be asked if you require corrections service. While you do not need to order corrections at this time, we will ask if it is your intention to use DEB Exams for corrections in order to prepare envelopes for you to send you corrections in.

10.2 – Filling in the Order Form

Basket					📄 Del	ete					×
Please review your ord Total amount for this o		re proceeding to checkout. 75 euro.			6	Dele	te this p	oroduct [*]	?		
You have ordered 50	Junior Certifi	cate Geography Papers and 2	5 OS Maps				ĸ	Cance			
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Junior Certificate	Gaeilge - A	rd (Paper 2)	25	€1.15	€28.75	0					J
Junior Certificate	English - Fo	ound.	25	€1.15	€28.75	0					
Junior Certificate	English - O	rd.	25	€1.15	€28.75	0					
Junior Certificate	English - Hi	gher (Paper 1)	25	€1.15	€28.75	0					
Junior Certificate	Enalish - Hi	oher (Paper 2)	25	€1.15	€28.75		1				
Papers											
Examinatio	on	Description			Quantit	y Price	To	otal			
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Junior Cer		Gaeilge - Ard (Paper 2			25	€1.15		€28.75	0	P	
						ca a r			-		

10.3 – Finalising a School Order

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Checkout

Please be advised that DEB will review your order to ensure that you are authorised to order mock exams and that you meet the minimum order requirements. Should there be any irregularity in your order you will be contacted within two business days via email or phone. Please ensure that an accurate email and phone number is provided.

Type of Order



10.3 – Finalising a School Order

Checkout

Please check your order details below, then click the PLACE ORDER button at the bottom of the page to complete.

Order Summary **Delivery Method** To be confirmed by exam secretary 14 Feb 2011 Examination Date Additonal Comments PLEASE PACK ALL CDs SEPERATELY. PLEASE SEND CORRECTION ENVELOPES WITH THIS ORDER Payment Details Payment by: Not Applicable Payment Amount: €1,318 75 I agree to the DEB Exams Terms & Conditions Previous Place Order 🕩 You will see a summary of your details, order total and a tick box to agree to DEB Exams Terms & Conditions. Once you click 'Place Order' a message will appear confirming your order has been forwarded to your Exam Secretary for approval. From here you can also print a summary of your order.

Thank you

Your order has been submitted and needs to be approved by an exam secretary.

Details and confirmation of your order have been sent to your email address.

Print a summary of your order