

# 2010/2011

# www.debexams.ie Complete Web User Guide - V.01



DEB Exams

Complete Website User Guide

2010 - V.01



Dear Website User,

In response to the positive reaction to the benefits of online ordering, the sheer volume of Teachers and Exam Secretaries visiting our website and your feedback indicating a need to adopt Green Policy in delivery of our service to schools, we have invested in improvements to our website, <a href="https://www.debexams.ie">www.debexams.ie</a>.

This Web User Guide is designed to assist you as we introduce new and increased functionality on our website. These improvements will result in more opportunity to interact, communicate and respond to your needs. In this Guide you will find 'Step by Step' instructions, with images of our website, which will guide you through:

- General Pages and Main Menus / Toolbars
- Registration
- Logging In Once Registered
- Your Personal Profile Page or 'Dashboard'
- Viewing Sample Papers
- Ordering

From time to time we may add features to our website. Further instructions will be added to our Web User Guide to explain these, so please watch out for the latest version of this Guide, downloadable from <a href="https://www.debexams.ie">www.debexams.ie</a>. This is 2010 – V.01.

While a website is a key tool in any company's service delivery, it does not replace or substitute for quality and personal customer care. DEB Exams, in hand with investment in our website, has increased our Customer Services Team in order to ensure we remain a responsive service provider.

We value your custom and would like to thank you for your feedback and continued support. Should you have any queries regarding this Web User Guide, our website or any other matter please contact us either by e-mail: <a href="mailto:info@debexams.ie">info@debexams.ie</a> or by phone on 01- 616 6262, Monday to Friday between 9am and 5pm.

Yours sincerely,

**Donal Murphy** 

**Customer Service Manager** 

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### 3.0 - DEB Exams Home Page







Home

What We Offer

Who We Are

Need Help

My Exam Centre

Contact Us



### What can we do for you?

#### Exam Secretaries



- ▶ Create/Manage Account
- ▶ Order Exam Papers

#### Teachers



- ▶ View Sample Papers
- Order Exam Papers
- Check my Order(s)

#### Examiners



- Apply Online
- Resources

#### Welcome to DEB Exams, the rew name for Dublin Examining Board

DEB Exams has been providing mo k examination papers and exam stationery for over 70 years addition to support staff working year-round in Dublin, we have the largest number of teachers won nationwide - setting, reviewing & editing exam papers, and correcting & supervising script correction

Our hallmark is our high level of quality in papers and marking schemes. With a committed focus on customer relations, we aim to povide all schools with a straightforward and positive mock examination. experience.



DEB Online: Resourcing School for over 70 years www.debonline.ie



DEB Supplies: For ALL your school supplies www.debsupplies.ie

This is our website Home Page. From here you can access all of the Main Menus / Toolbars. They are in dropdown form at the top of the page and listed in full at the bottom of the page. These Menus / Toolbars will be visible on every page of the website, allowing you to freely move around.

We have designed individual sections for Exam Secretaries, Teachers and Examiners. Each section has role specific options.

You can also Login or Register wsina the buttons at the top of the page.

#### What We Offer

- JC/LC Exam Papers
- LCA/LCVP Exam Papers
- Corrections
- Exam Stationery

#### Who We Are

- · Company Profile
- · Company Charter
- · Guide To Services

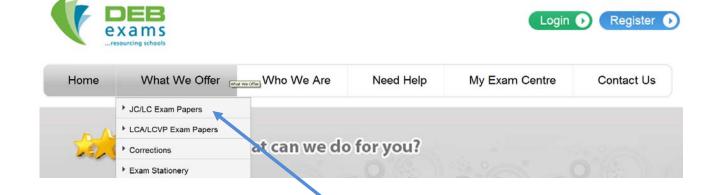
#### Need Help?

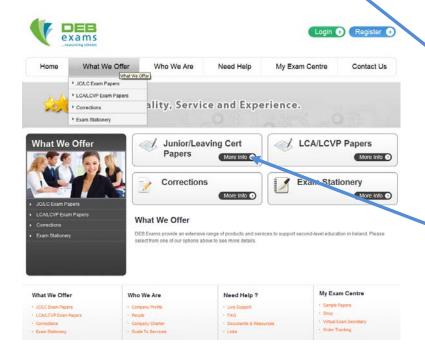
- · Live Support
- Documents & Resources
- Links.

#### My Exam Centre

- Sample Papers
- Virtual Exam Secretary
- · Order Tracking

### 4.1 - What We Offer





The 'What We Offer' Menu gives you an explanation of the services and products we provide, including some pricing information.

You can select each item from the dropdown or by clicking into 'What We Offer' and selecting 



### 4.2 - Who We Are

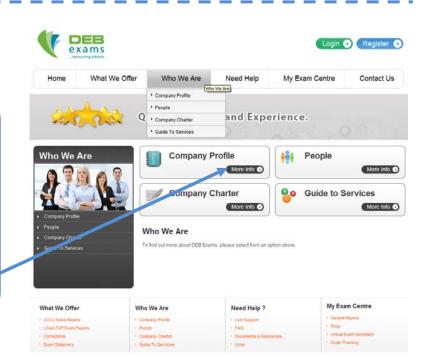






The 'Who We Are' Menu provides general information regarding our Company, People and services.

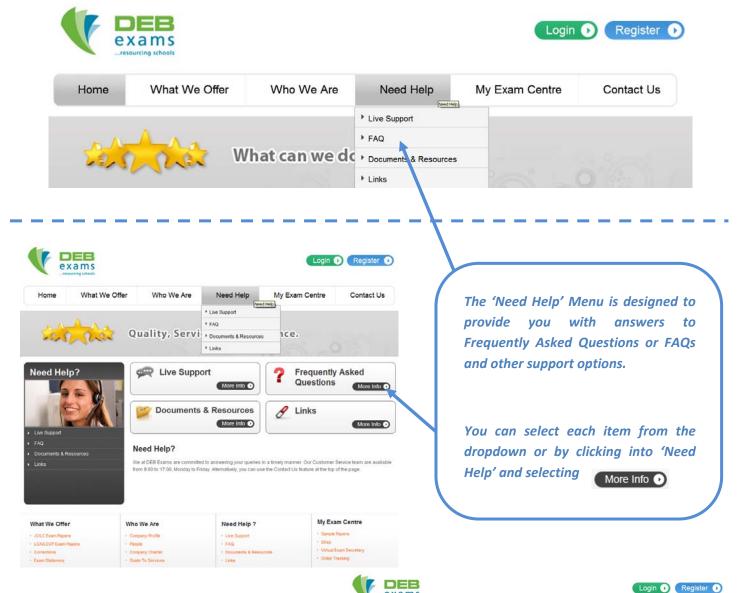
You can select each item from the dropdown or by clicking into 'Who We Are' and selecting More Info

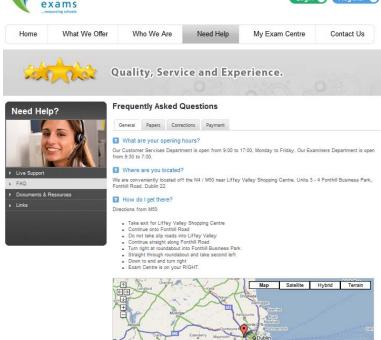




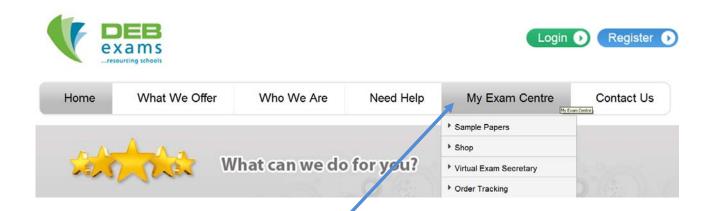
Each exam paper is developed by a team of experienced subject teachers, who utilise a wide variety of source materials including previous years' papers, changes in syllabi and in-service training.

### 4.3 - Need Help



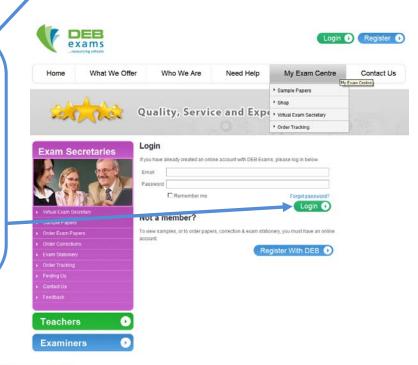


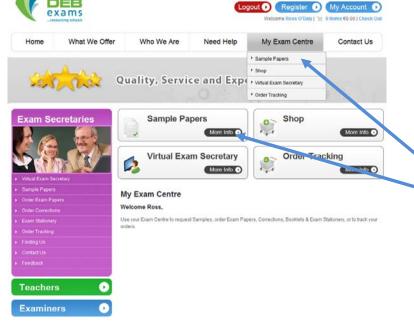
### 4.4 - My Exam Centre



In 'My Exam Centre' you will find access points to Sample Papers, Order Forms via the Shop, our Virtual Exam Secretary and Order Tracking options.

These items are only available to registered users. You must Login to access these options.

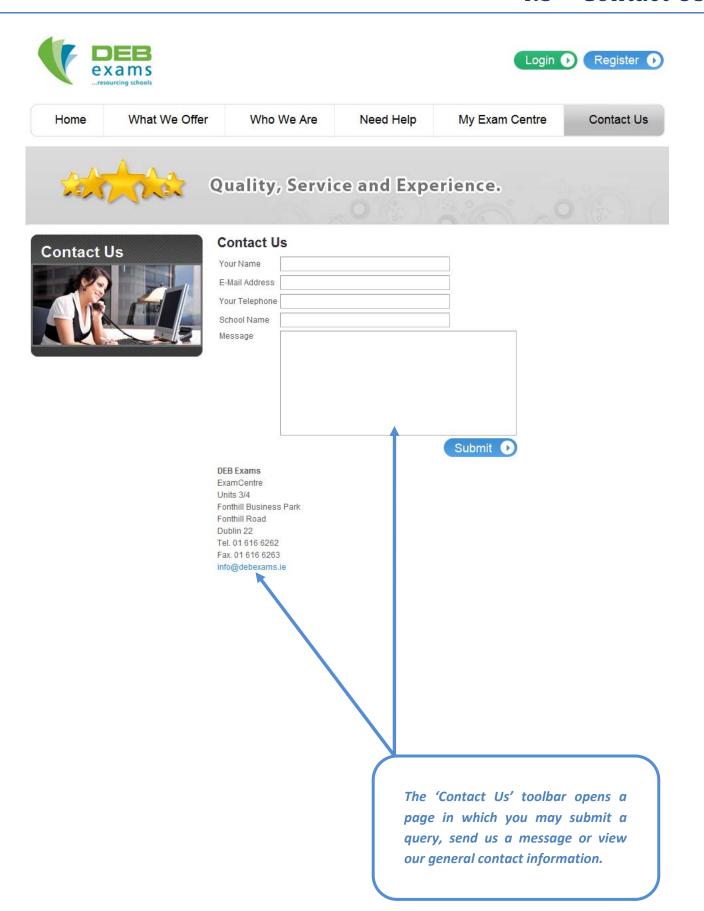




Once you are a registered user with DEB Exams you should Login.

You can select each item from the dropdown or by clicking into 'My Exam Centre' and selecting More Info •

### 4.5 - Contact Us



### 4.6 - Menus by Role







Home

What We Offer

Who We Are

Need Help

My Exam Centre

Contact Us



### What can we do for you?

#### **Exam Secretaries**



- ▶ Create/Manage Account
- ▶ Order Exam Papers
- ▶ Check my Order(s

#### **Teachers**



- ▶ View Sample Papers
- ▶ Order Exam Papers
- Check my Order(s)

#### **Examiners**



- Apply Online
- Order Scripts
- ▶ Resources

#### Welcome to DEB Exams, the new name for Dublin Examining Board

DEB Exams has been providing mock examination papers and exam stationery for over 70 years. In addition to support staff working year-round in Dublin, we have the largest number of teachers working nationwide - setting, reviewing & editing exam papers, and objecting & supervising script correction.

Our hallmark is our high level of quality in papers and marking schemes. With a committed focus on customer relations, we aim to provide all schools with a straightforward and positive mock examination experience.



DEB Or line: Resourcing School for over 70 years www.de online.ie



DEB Supplies: For ALL your school supplies www.de\_supplies.ie

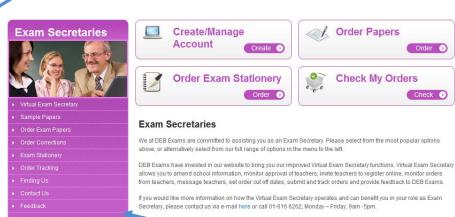
We have designed individual sections for Exam Secretaries, Teachers and Examiners. Each section has a menu of options relevant to the chosen role.

Simply click on the role most relevant to you and your menu of options will open.

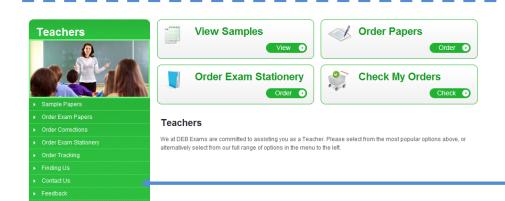
### 4.6 - Menus by Role



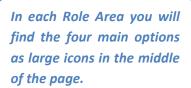
Many of these options are for security reasons. They can be accessed by registering and being approved by **DEB Exams.** 



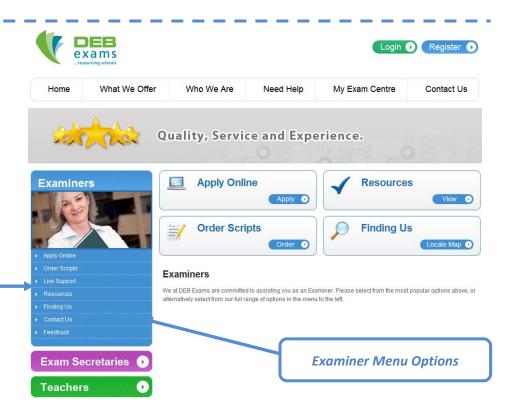
**Exam Secretary Menu Options** 

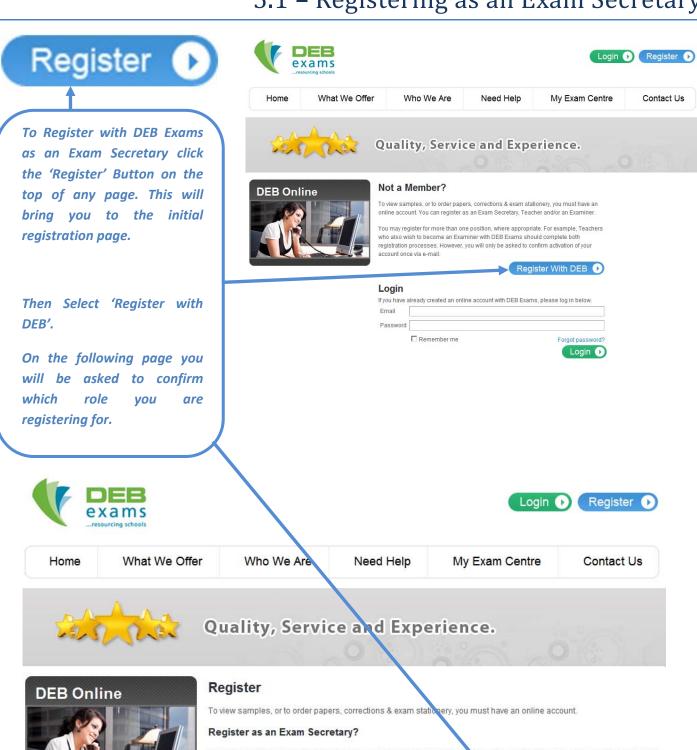


**Teacher Menu Options** 



A full menu of options is listed under the images on the left hand side of the page.





Exam Secretaries can register here. Once you have completed the Exam Secretary registration process you will receive an email with a link to activate your account. Final approval of your registration of n take up to 24 hours.

#### Register as a Teacher?

Teachers can Register here. Once you have completed the Teacher registration process you will receive an e-mail with a link to activate your account. Final approval of your registration can take up to 24 hours.

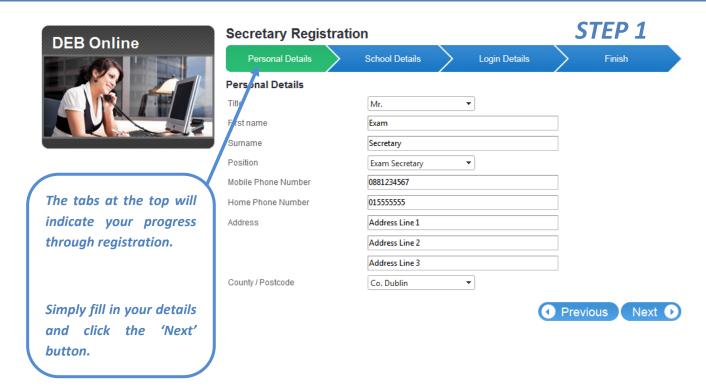
#### Register as an Examiner?

Examiners can register here. Once you have completed the Examiner registration process, a member of our corrections team will contact you to discuss your application to become an examiner with DEB Exams.

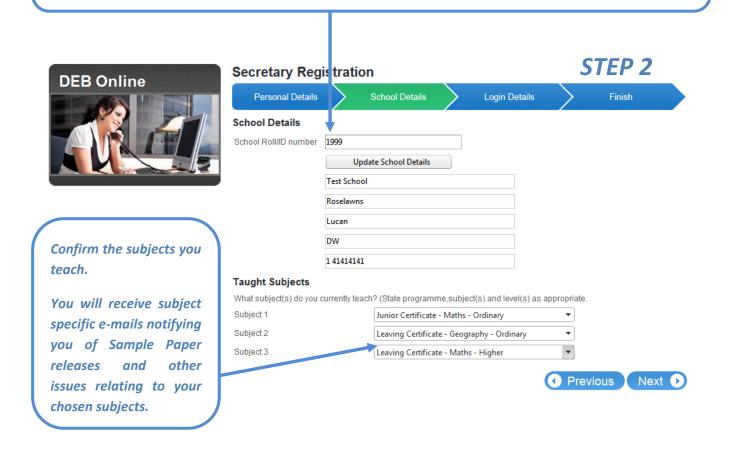
Register as Examiner ()

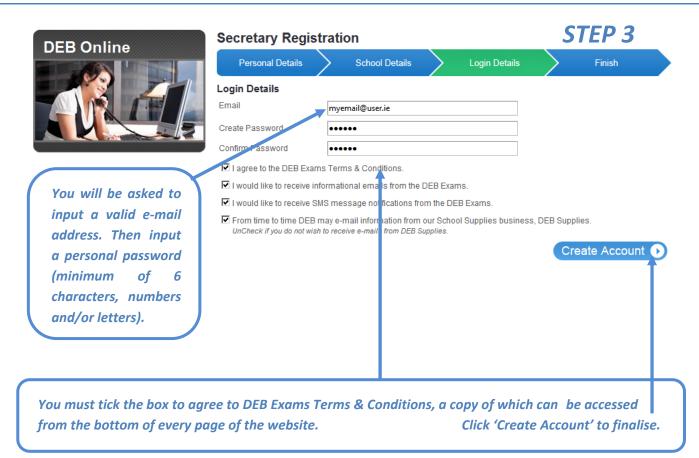
Register as Teacher D

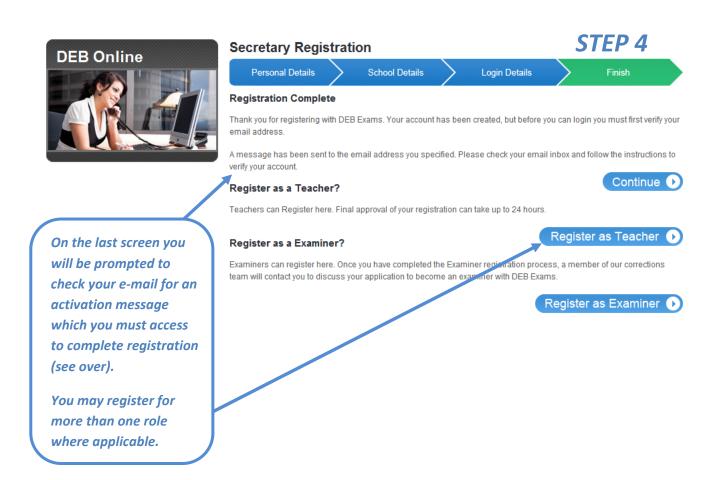
Register as Exam Secretary D



Our system will recognise both National Role numbers and our own unique code for each school, which is printed on all correspondence with your school. Please call us if you are unsure of your school number. Once inputted, your school information will automatically appear.







#### DEB Exams Registration Confirmation

Dear Exam Secretary

Thank you for registering with DEB Exams.

Before you are able to log in, you have to activate your account by accessing to the following link:

http://test.softwaredesign.ie/deb/accounts/activate-account.aspx?id=fbf911fa-e102-43c9-980b-f7172147203b

Do not forget your User Name and Password:

User Name: myemail@user.ie

Password: 123456

Please keep this email for future reference!

Your Registration Confirmation e-mail contains a link to activate your account. This is a personal mail and contains your Login information. Please keep this mail safe.

Clicking the link in this e-mail will bring you to a screen and confirm activation of your account.



#### **Activate Account**

Thank you myemail@user.ie

Your account has been succesfully activated.

From here you can Login using your details.

### Login

If you have already created an online account with DEB Exams, please log in below.

Email Password

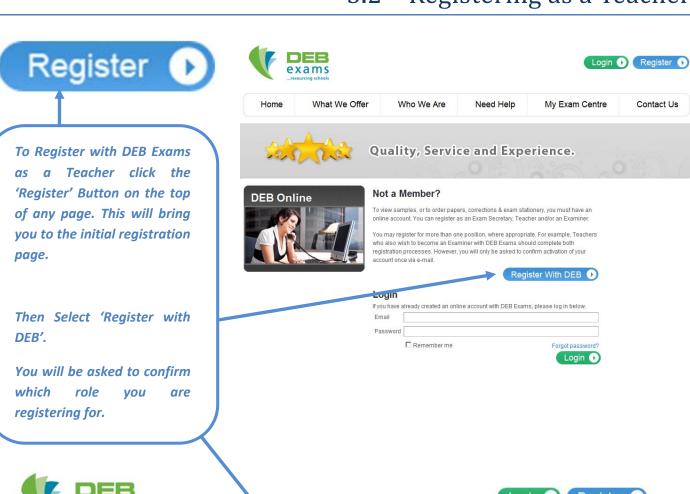
Remember me

Forgot password?

Login (



### 5.2 – Registering as a Teacher







Home What We Offer Who We Are Need Help My Exam Centre Contact Us



### Quality, Service and Experience.



#### Register

To view samples, or to order papers, corrections & exam stationery, you must have an online account.

#### Register as an Exam Secretary?

Exam Secretaries can register here. Once you have completed the Exam Secretary registration process you will receive an email with a link to activate your account. Final approval of your registration can take up to 24 hours.

#### Register as a Teacher?

?egister as Exam Secretary ▶



Teachers can Register here. Once you have completed the Teacher registration pro ss you will receive an e-mail with a link to activate your account. Final approval of your registration can take up to 24 hours.

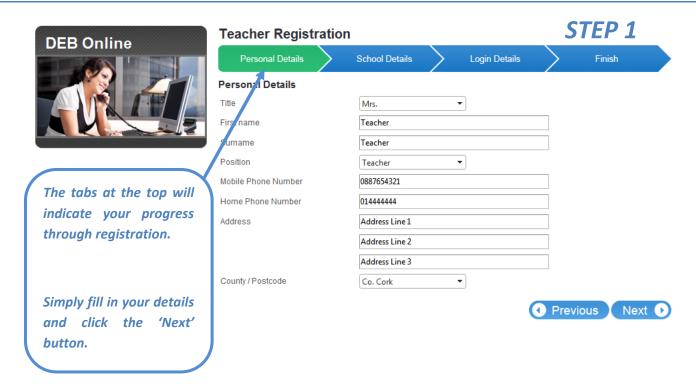
#### Register as an Examiner?

Examiners can register here. Once you have completed the Examiner registration process, a member of our corrections team will contact you to discuss your application to become an examiner with DEB Exams.

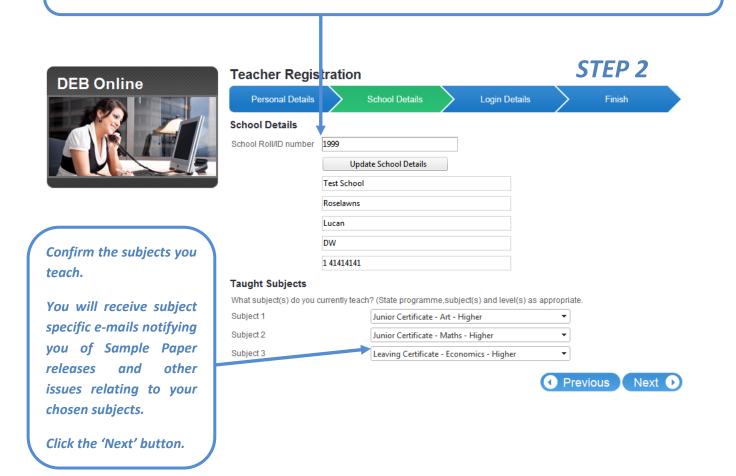
Register as Examiner D

Register as Teacher D

# 5.2 – Registering as a Teacher



Our system will recognise both National Role numbers and our own unique code for each school, which is printed on all correspondence with your school. Please call us if you are unsure of your school number. Once inputted, your school information will automatically appear.



# 5.2 - Registering as a Teacher

DEB Online	Teacher Registration	STEP 3
DEB Offliffe	Personal Details School Details Lo	gin Details Finish
	Login Details  Email myemail@user.ie  Create Password ••••••	
You will be asked to input a valid e-mail address. Then input a personal password (minimum of 6 characters, numbers and/or letters).	<ul> <li>✓ I agree to the DEB Exams Terms &amp; Conditions.</li> <li>✓ I would like to receive informational e nails from the DEB Exams.</li> <li>✓ I would like to receive SMS message notifications from the DEB Exa</li> <li>✓ From time to time DEB may e-mail in ormation from our School Sup UnCheck if you do not wish to receive e-rails from DEB Supplies.</li> </ul>	
You must tick the how to go	ree to DEB Exams Terms & Conditions. a copy	of which can be accessed

from the bottom of every page of the website.

Click 'Create Account' to finalise.



Teacher Registration

School Details

Login Details

STEP 4

Fi

# Personal Details Registration Complete

Thank you for registering with DEB Exams. Your account has been created, but before you can login you must first verify your email address.

A message has been sent to the email address you specified. Please check your email inbox and follow the instructions to

#### Register as an Exam Secretary?

Continue D

Exam Secretaries can register here. Final approval of your registration can take up to 24 hours.

#### Register as a Examiner?

Register as Exam Secretary D

Examiners can register here. Once you have completed the Eyaminer registration process, a member of our corrections team will contact you to discuss your application to become an examiner with DEB Exams.

Register as Examiner 🕟

will be prompted to check your e-mail for an activation message which you must access to complete registration (see over).

On the last screen you

You may register for more than one role where applicable.

# 5.2 - Registering as a Teacher

#### DEB Exams Registration Confirmation

Dear Teacher Teacher

Thank you for registering with DEB Exams.

Before you are able to log in, you have to activate your account by accessing to the following link:

http://test.softwaredesign.ie/deb/accounts/activate-account.aspx?id=4f454188-fc86-4102-ab7a-0a62f15174ff

Do not forget your User Name and Password:

User Name:

myemail@user.ie

Password: 654321

Please keep this email for future reference!

Your Registration Confirmation e-mail contains a link to activate your account. This is a personal mail and contains your Login information. Please keep this mail safe.

Clicking the link in this e-mail will bring you to a screen and confirm activation of your account.



### **Activate Account**

Thank you myemail@user.ie

Your account has been succesfully activated.

Login D

From here you can Login using your details.

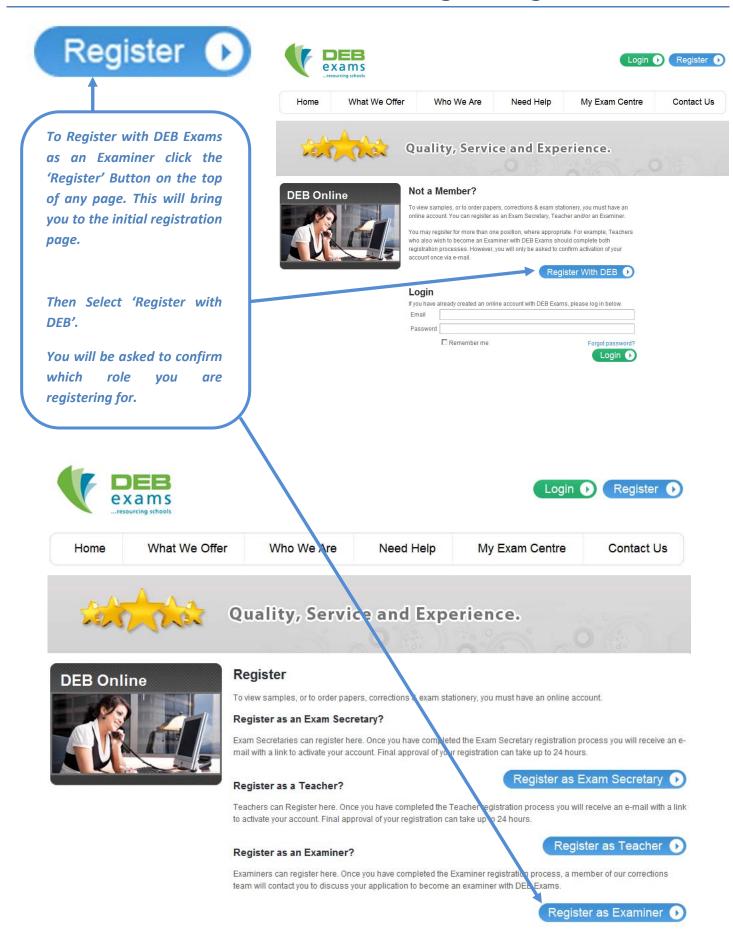
### Login

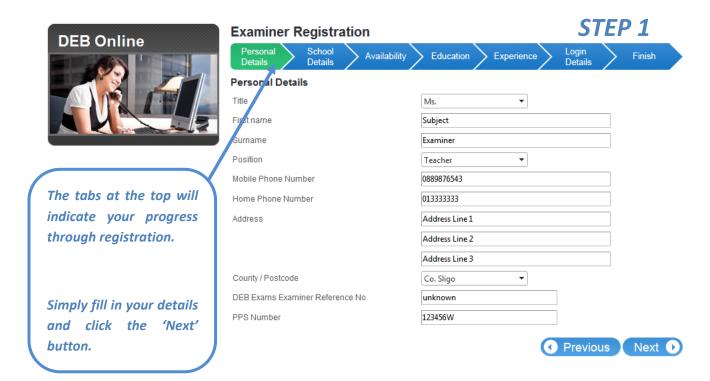
If you have already created an online account with DEB Exams, please log in below.

Email Password

Remember me

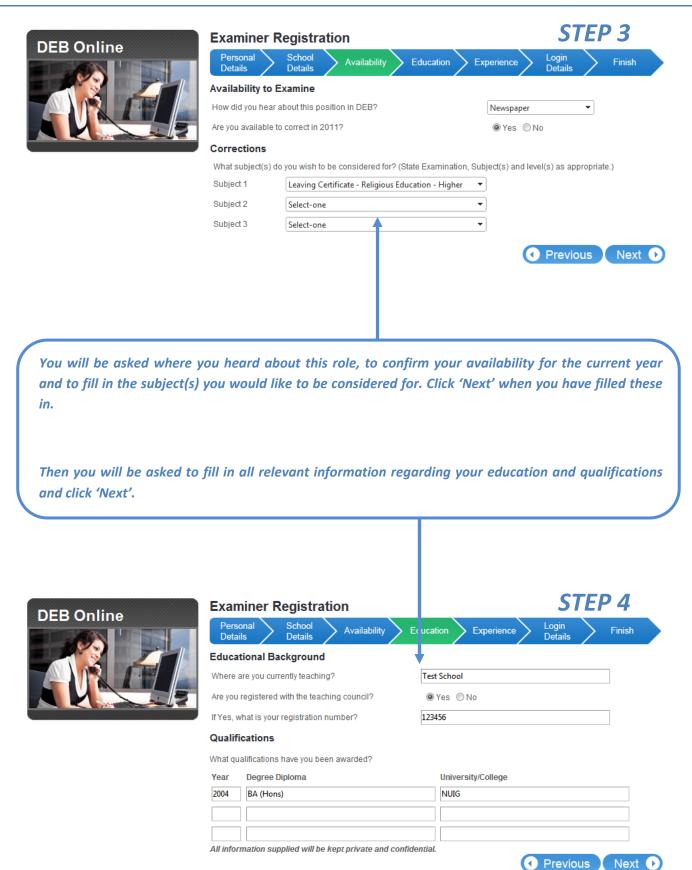
Forgot password?



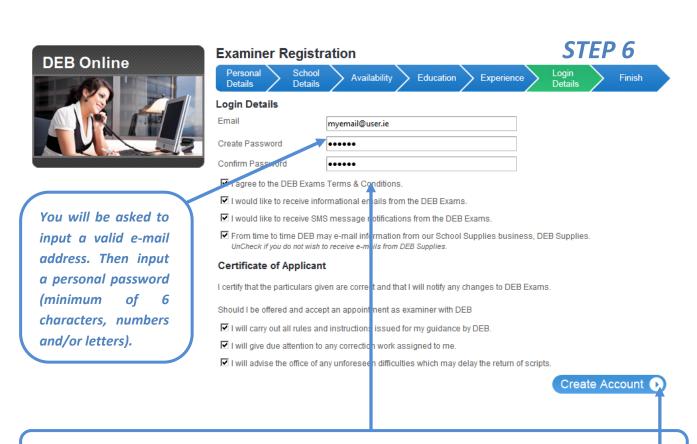


Our system will recognise both National Role numbers and our own unique code for each school, which is printed on all correspondence with your school. Please call us if you are unsure of your school number. Once inputted, your school information will automatically appear.





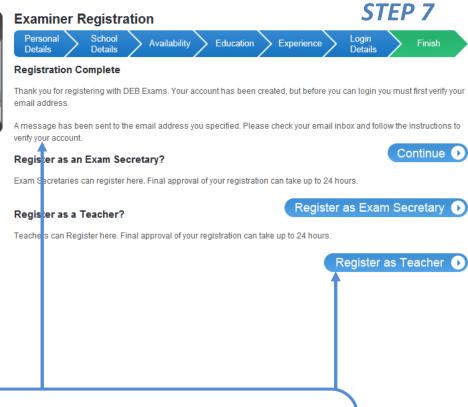
#### STEP 5 **Examiner Registration** DEB Online Availability Education **Experience Background** How many years teaching experience do you have? (excluding the current year) 3 Teaching Experience Briefly summarise your teaching experience to date? Year School Subjects & Levels 2006 to 2010 Test School Leaving Certificate - Religious Education - Higher Select-one The next section is Select-one where you detail your Select-one teaching and / or Select-one examining experience Examining Experience where applicable. Briefly summarise your examining experience to date? Body(SEC, Examination Company) Subjects & Levels Examined Please fill this in and Dublin Examining Board - DEB Exams Leaving Certificate - Religious Education - Higher click the 'Next' button. Select-one Select-one Previous Next D



You must tick the box to agree to DEB Exams Terms & Conditions, a copy of which can be accessed from the bottom of every page of the website.

Click 'Create Account' to finalise.





On the last screen you will be prompted to check your e-mail for an activation message which you must access to complete registration (see over).

You may register for more than one role where applicable.

#### DEB Exams Registration Confirmation

Dear Subject Examiner

Thank you for registering with DEB Exams.

Before you are able to log in, you have to activate your account by accessing to the following link:

http://test.softwaredesign.ie/deb/accounts/activate-account.aspx?id=f7f2f894-80cf-460c-b547-c866de76682d

Do not forget your User Name and Password:

User Name: myemail@user.ie

Password: 123456

Please keep this email for future reference!

Your Registration Confirmation e-mail contains a link to activate your account. This is a personal mail and contains your Login information. Please keep this mail safe.

Clicking the link in this e-mail will bring you to a screen and confirm activation of your account.



#### **Activate Account**

Thank you myemail@user.ie

Your account has been succestully activated.

Login D

From here you can Login using your details.

### Login

If you have already created an online account with DEB Exams, please log in below.

Email

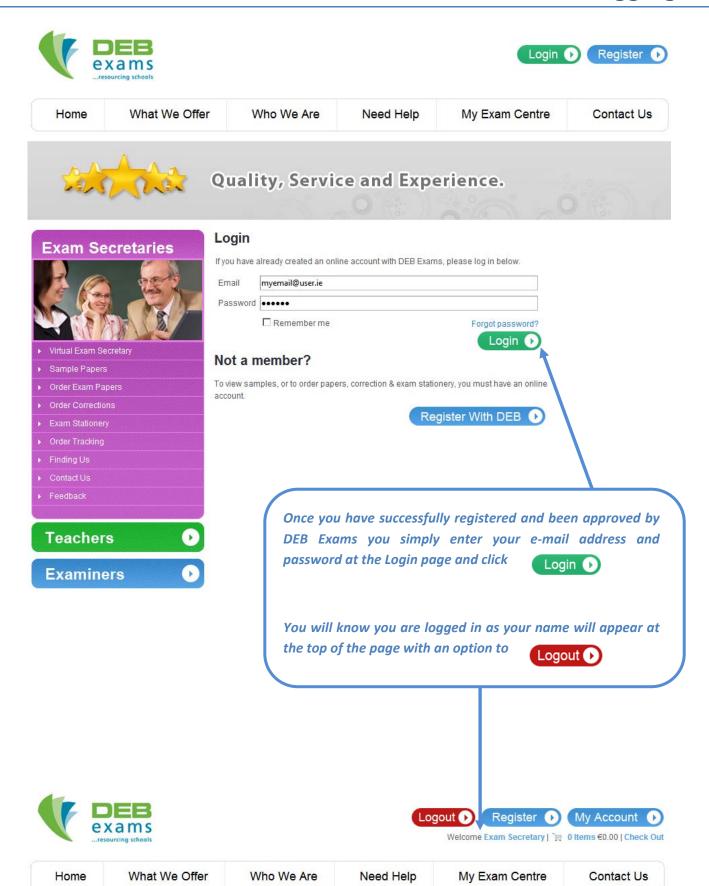
Password

Remember me

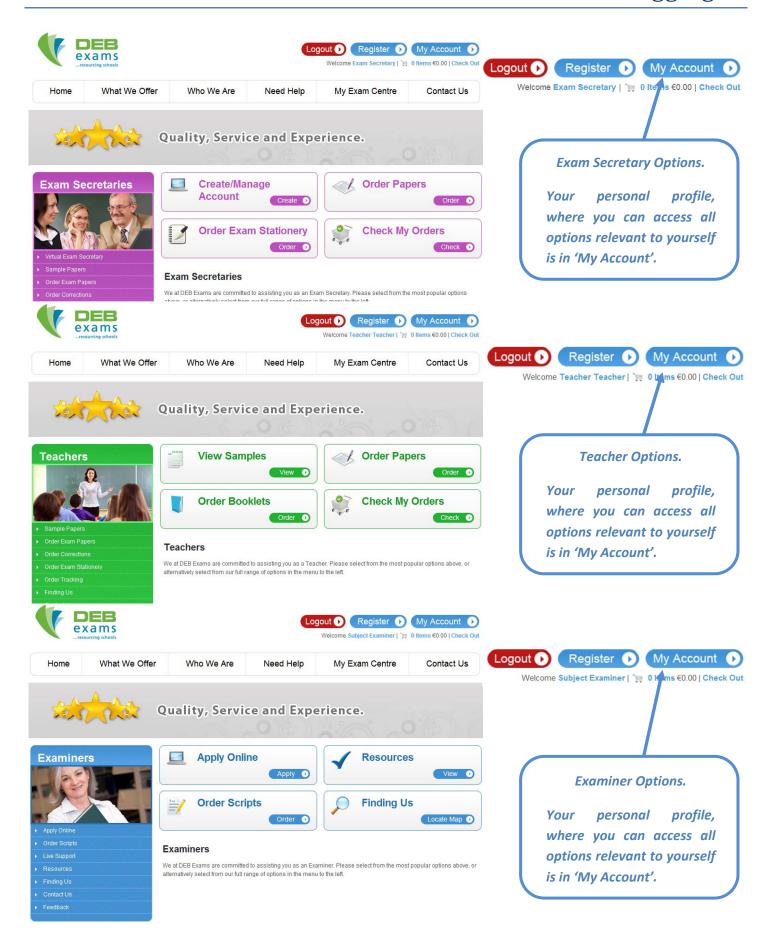
Forgot password?



### 6.0 - Logging In



### 6.0 - Logging In



### 7.0 – Resetting your Password

# Login **Exam Secretaries** If you have already created an online account with DEB Exams, please log in below. Password Remember me Forgot password? Login D Not a member? Sample Papers To view samples, or to order papers, correction & exam stationery, fou must have an online account. Order Exam Papers Register With DEB Forgot password? If you were previously registered but cannot remember your password simply click the 'Forgot Password' link on the Login Login page. You will be asked to input your e-mail address and click 'Send'. **Forgot Password DEB Online** Please enter your email address and click send. A new password will be sent to your email address. Email Send D



#### **Forgot Password**

Your Password has been successfully reset!

Please check your email account for your new password

Continue D

Next you will see a confirmation that your new password has been e-mailed to you.

### 7.0 – Resetting your Password

From: no-reply@debexams.ie [mailto:no-reply@debexams.ie]

**Sent:** 11 November 2010 14:21

**To:** Teacher Teacher

Subject: DEB Exams Password Reset

Dear myemail@user.ie

Your DEB Exams password has been reset.

You User Name and Password are as follows:

User Name: <a href="myemail@user.ie">myemail@user.ie</a> Password: {#S(+NQ{Vqp;-s

You can change this pass word here to change password

Please keep this email for future reference!

Kind Regards, DEB Exams.

DEB Exams | ExamCentre | Units 3/4 | Fonthill Busir ess Park | Fonthill Road | Dublin 22 Tel. (01) 616 6262 | Fax. (01) 616 6263 | info@debekams.ie

You will receive an e-mail similar to the text above.

Copy the new password and click the 'Change Password' link.

When you Login using the new password you will be asked to input the password again and be able to create a new personal password.



#### Forgot Password

Please fill out the form below to change your password.

Old Password

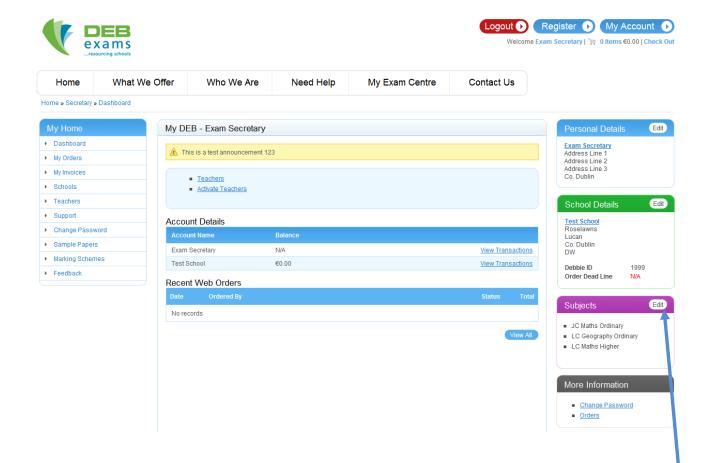
New Password

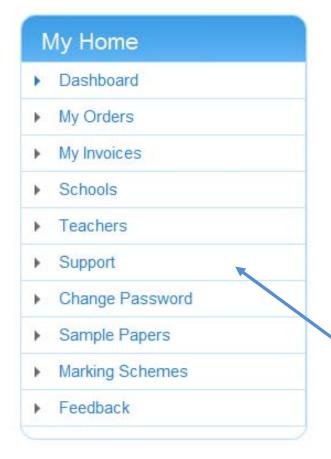
Confirm Password •••••••

•••••

Change 1

# 8.1 - Exam Secretary Dashboard





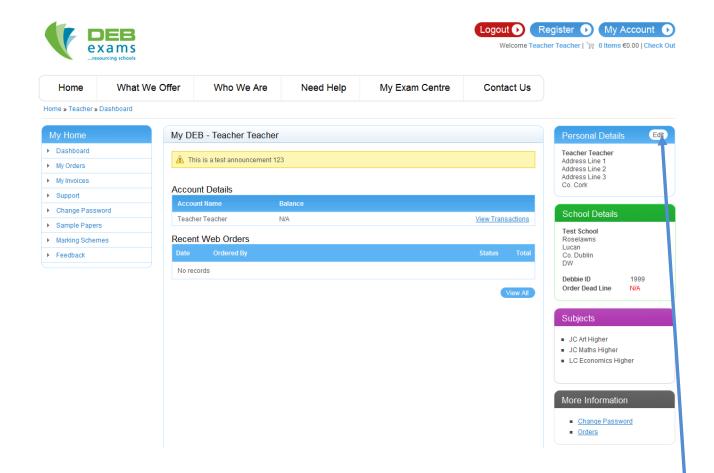
All Exam Secretaries registered on www.debexams.ie will have a personal profile area where they can access everything that is relevant to their role.

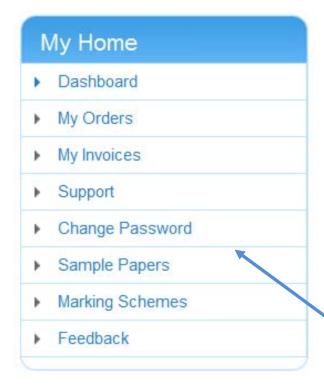
Once Logged in click 'My Account' at the top of any page and you will see this area.

You can 'EDIT' your personal details in the boxes on the right.

You can access the main items via the menu under 'My Home' on the left of the page.

### 8.2 - Teacher Dashboard





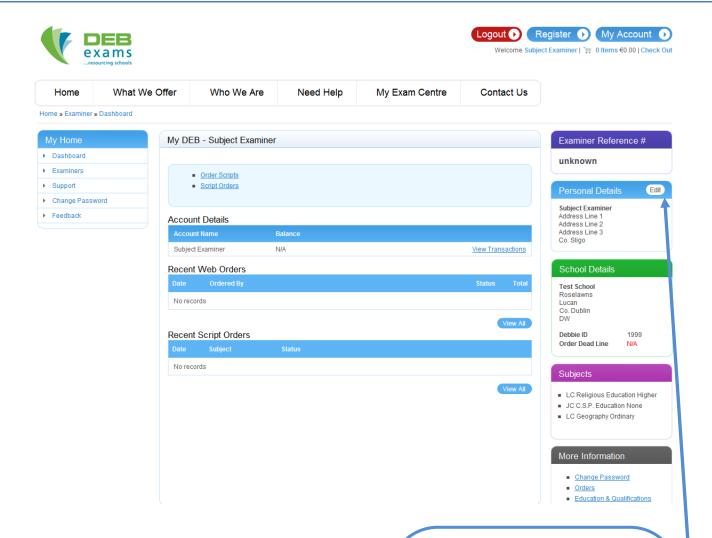
**Teachers** registered www.debexams.ie will have a personal profile area where they can access everything that is relevant to their role.

Once Logged in click 'My Account' at the top of any page and you will see this area.

You can 'EDIT' your personal details in the boxes on the right.

You can access the main items via the menu under 'My Home' on the left of the page.

### 8.3 - Examiner Dashboard



My Home Dashboard Examiners Support Change Password Feedback

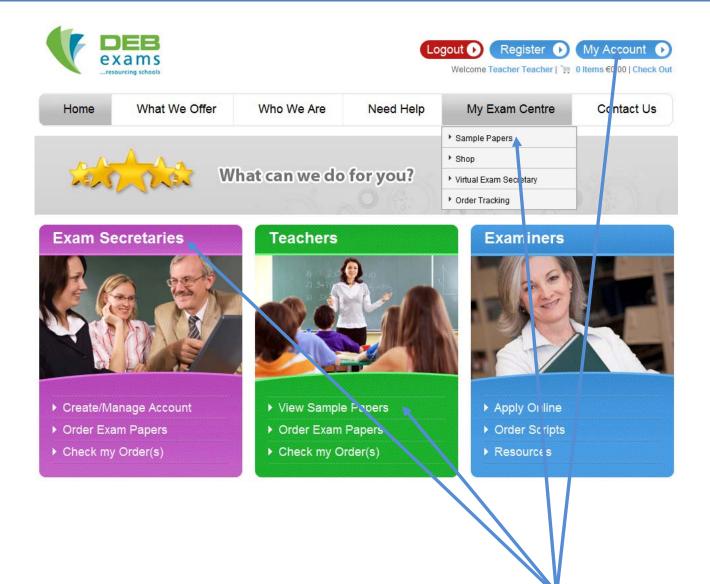
**Examiners** registered on www.debexams.ie will have a personal profile area where they can access everything that is relevant to their role.

Once Logged in click 'My Account' at the top of any page and you will see this area.

You can 'EDIT' your personal details in the boxes on the right.

You can access the main items via the menu under 'My Home' on the left of the page.

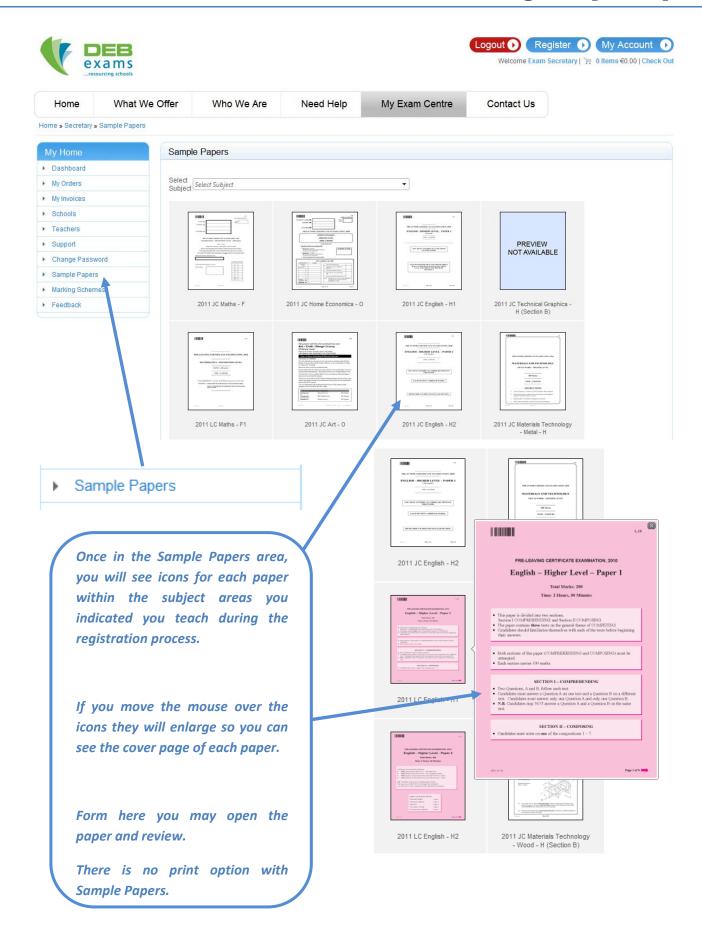
### 9.0 - Viewing Sample Papers



To view Sample Papers you must be registered and approved by DEB Exams. We have strict approval procedures in order to protect the integrity of the papers.

Once logged in you can access the Sample Papers via the My Account button, My Exam Centre menu, in the Teachers Menu and in the Exam Secretaries area.

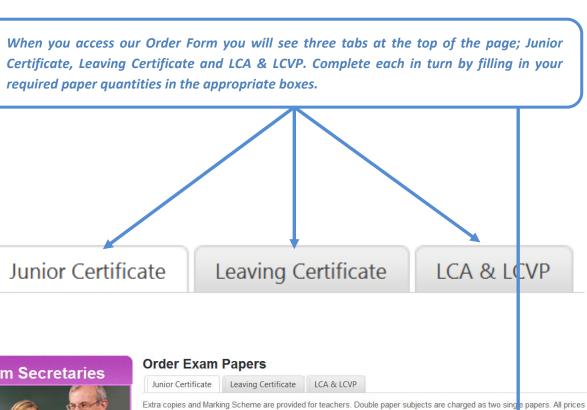
### 9.0 - Viewing Sample Papers



### 10.0 - Ordering



# 10.1 - Selecting an Order Form





**Examiners** 

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# 10.2 – Filling in the Order Form

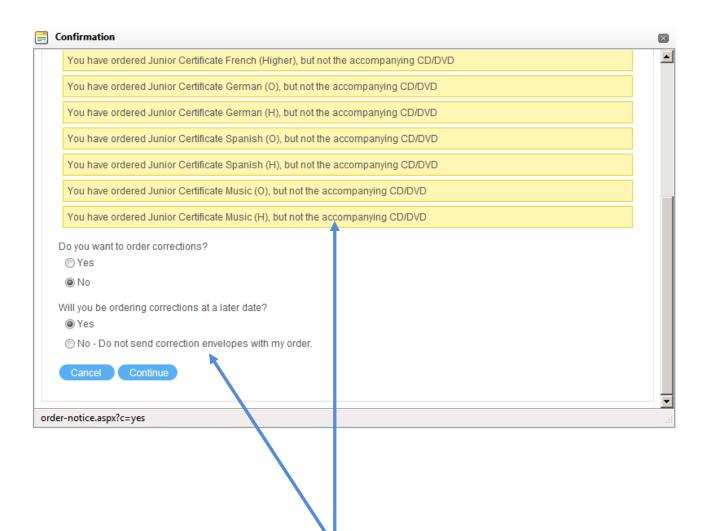
JUNIOR CERTIFICATE PAPERS								
Subject	Amo	Price per Item						
GAEILGE - Bonn.			25	€1.15				
GAEILGE - Gnáth. 📆 📆			25	€1.15				
GAEILGE - Ard.	P.1 25	P.2	25	€1.15				
ENGLISH - Foundation			25	€1.15				
ENGLISH - Ordinary			25	€1.15				
ENGLISH - Higher 🔀 📆	P.1 25	P.2	25	€1.15				
MATHS - Foundation 72			25	€1.15				
MATHS - Ordinary 1/2 1/2	P.1 25	P.2	25	€1.15				
MATHS - Higher 🔁 📆	P.1 25	P.2	25	€1.15				
BUSINESS STUDIES - Ordinary			25	€1.15				
BUSINESS STUDIES - Higher	P.1 25	P.2	25	€1.15				
	Ordinary		Higher					
GEOGRAPHY 📆 📆	25		25	€1.15				
GEOGRAPHY OS MAP			25	€1.00				
HISTORY 🔁 🥦	25		25	€1.15				
C.S.P. EDUCATION			25	€1.15				
FRENCH	25		25	€1.15				
GERMAN 🔼 🏗	25		25	€1.15				
NEW SPANISH 📆 📆	25		25	€1.15				
SCIENCE 7 7	25		25	€1.15				
HOME ECONOMICS 7 7 7	25		25	€1.15				
MUSIC	25		25	€1.15				
RELIGIOUS EDUCATION	25		25	€1.15				
ART 🖫 📆	25		25	€1.15				
TECHNICAL GRAPHICS 7 7 7 7	25		25	€1.15				
MATERIALS TECHNOLOGY: Woodwork 7 7	25		25	€1.15				
MATERIALS TECHNOLOGY: Metalwork 📜 📆	25		25	€1.15				
TECHNOLOGY	25		25	€1.15				
JUNIO	R CERTIFICATE EXAM CDs							
Subject	Amount			Price per Item				
GAEILGE - Bonn.			0	€12.00				
GAEILGE - Gnáth. & Ard.			0	€12.00				
FRENCH			0	€12.00				
GERMAN			0	€12.00				
NEW SPANISH			0	€12.00				
MUSIC	☐ Automatica	lly ac	dd correcti	ons fo				

Once you have filled in all your required quantities, paper remembering include any required Maps or CDs / DVDs, click the 'Add to Basket' button at the bottom of the page.

ections for papers or<mark>dered</mark>



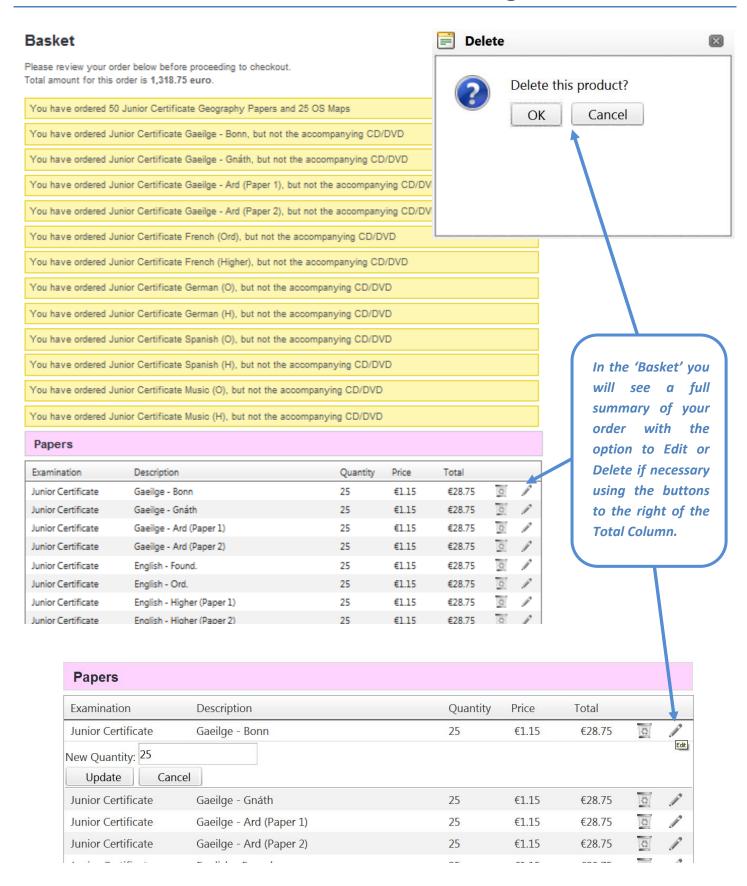
### 10.2 – Filling in the Order Form



In the event that you do not include Maps or CDs / DVDs with certain papers, you will see a warning message appear asking you to confirm these are not required or return to the form to amend as appropriate.

You will also be asked if you require corrections service. While you do not need to order corrections at this time, we will ask if it is your intention to use DEB Exams for corrections in order to prepare envelopes for you to send you corrections in.

# 10.2 - Filling in the Order Form



### 10.3 - Finalising a School Order

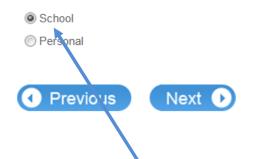


#### Checkout

Please be advised that DEB will review your order to ensure that you are authorised to order mock exams and that you meet the minimum order requirements. Should there be any irregularity in your order you will be contacted within two business days via email or phone. Please ensure that an accurate email and phone number is provided.

#### Type of Order

What type of order is it?



At the Checkout you will be asked a number of questions.

Firstly you must indicate if this is a school order, for payment by the school, or a personal order. School orders will be sent to your Exam Secretary for approval and submission to DEB Exams.

In the case of a school order you will be asked for the Exam Date and to add in any additional information or instructions you may have.

### Checkout

Exam Date

#### Exam Date/Additional Info

Comments / Additional Information (Max 150 characters)
PLEASE PACK ALL CDs SEPERATELY.

14/02/2011

PLEASE SEND CORRECTION ENVELOPES WITH THIS ORDER

 $\blacksquare$ 



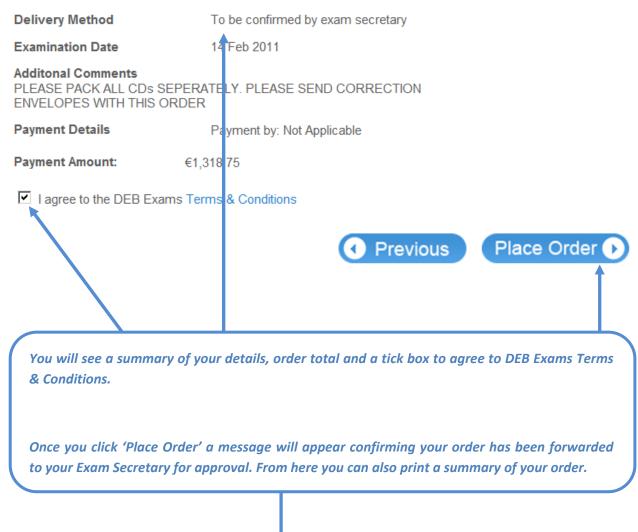


### 10.3 - Finalising a School Order

### Checkout

Please check your order details below, then click the PLACE ORDER button at the bottom of the page to complete.

### **Order Summary**



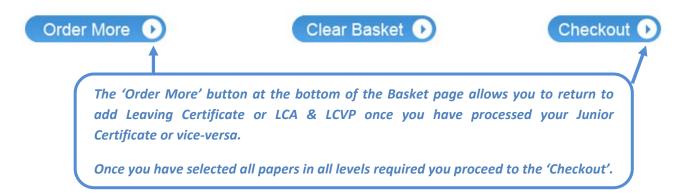
Your order has been submitted and needs to be approved by an exam secretary.

Details and confirmation of your order have been sent to your email address.

Print a summary of your order

Thank you

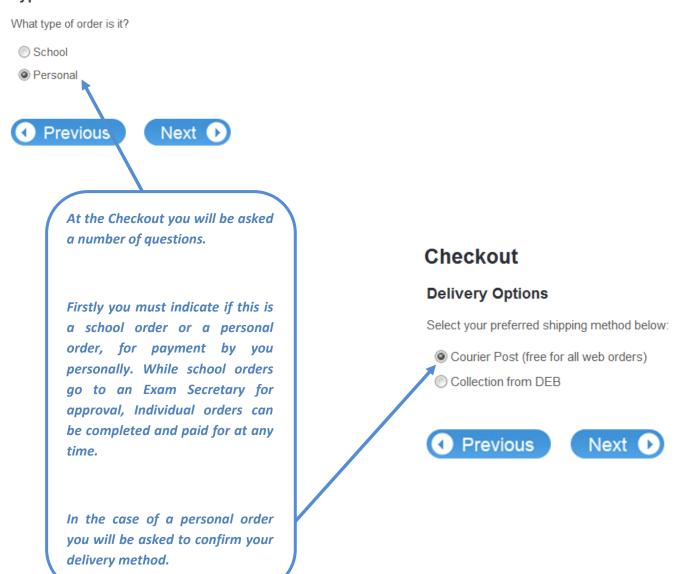
### 10.4 - Finalising a Personal Order



#### Checkout

Please be advised that DEB will review your order to ensure that you are authorised to order mock exams and that you meet the minimum order requirements. Should there be any irregularity in your order you will be contacted within two business days via email or phone. Please ensure that an accurate email and phone number is provided.

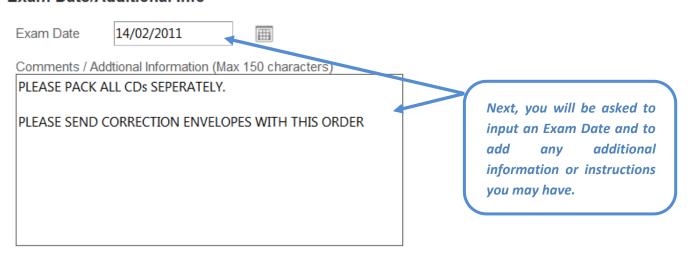
#### Type of Order



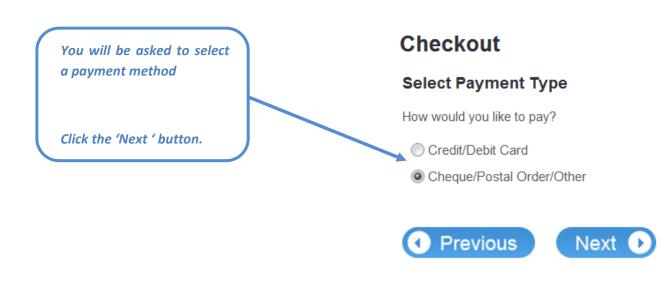
### 10.4 - Finalising a Personal Order

### Checkout

#### Exam Date/Additional Info







# 10.4 - Finalising a Personal Order

#### Checkout

Please check your order details below, then click the PLACE ORDER button at the bottom of the page to complete.

#### Order Summary

**Delivery Method** Courier Post (free for all web orders)

**Examination Date** 14 Feb 2011

#### **Additional Comments**

PLEASE PACK ALL CDs SEPERATELY. PLEASE SEND CORRECTION

**ENVELOPES WITH THIS ORDER** 

**Payment Details** Payment by: Cheque/Postal Order/Other

Payment Amount: €1,318.75

✓ I agree to the DEB Exams Terms & Conditions





You will see a summary of your details, order total and a tick box to agree to DEB Exams **Terms & Conditions.** 

Once you click 'Place Order' a message will appear confirming your order has been submitted. If you have chosen payment by Cheque / Postal Order / Other you will also see instructions on where to send payment and from here you can also print a summary of your order.

### Thank you

Your order has been submitted. Please send your cheque/postal order to:

#### **Accounts Department**

**DEB Exams** 

ExamCentre

Units 3/4

Fonthill Business Park

Fonthill Road

Dublin 22

Details and confirmation of your order have been sent to your email address.

Print a summary of your order