

2010/2011

www.debexams.ie **Teacher Web User** Guide - TV.01



V

Our hallmark is our high level of quality in papers and marking schemes. With a committed focus on customer relations, we aim to provide all schools with a straightforward and positive mock examination experience.

DEB Exams Teacher Web User Guide 2010 - TV.01



Dear Teacher,

In response to the positive reaction to the benefits of online ordering, the sheer volume of Teachers and Exam Secretaries visiting our website and your feedback indicating a need to adopt Green Policy in delivery of our service to schools, we have invested in improvements to our website, <u>www.debexams.ie</u>.

This Web User Guide is designed to assist you as we introduce new and increased functionality on our website. These improvements will result in more opportunity to interact, communicate and respond to your needs. In this Guide you will find 'Step by Step' instructions, with images of our website, which will guide you through:

- General Pages and Main Menus / Toolbars
- Registration
- Logging In Once Registered
- Your Personal Profile Page or 'Dashboard'
- Viewing Sample Papers
- Ordering

From time to time we may add features to our website. Further instructions will be added to our Web User Guide to explain these, so please watch out for the latest version of this Guide, downloadable from <u>www.debexams.ie</u>. This is 2010 – TV.01.

While a website is a key tool in any company's service delivery, it does not replace or substitute for quality and personal customer care. DEB Exams, in hand with investment in our website, has increased our Customer Services Team in order to ensure we remain a responsive service provider.

We value your custom and would like to thank you for your feedback and continued support. Should you have any queries regarding this Web User Guide, our website or any other matter please contact us either by e-mail: <u>info@debexams.ie</u> or by phone on 01- 616 6262, Monday to Friday between 9am and 5pm.

Yours sincerely,

Douch Huspley

Donal Murphy Customer Service Manager

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3.0 – DEB Exams Home Page



4.1 – What We Offer

	What We Off	fer what we offer Who We Are	Need Help	My Exam Centre	Contact Us
	JC/LC Exam Papers LCA/LCVP Exam Pape Corrections Exam Stationery	at can we do	o for you?		
What We Of . JCLC Exam Papers . LCALCYP Exam Papers . Corrections . Exam Stationery	ffer Who We Are M what we offer ality, Service a	Login) (R Need Help My Exam Centre Co and Experience.	tegister	The 'What We Oj an explanation products we prov	ffer' Menu gives y of the services a vide, including son
	Papers Corrections	Mare Info		, . <u>.</u>	
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We otter am Papers Exam Papers bonery Offer Spars Exem Papers Scoresy Merens Scores Papers Merens M	Papers Papers Corrections Corrections What We Offer DEB Examp provide an extensive range satect trom one of our options above to s Vince We Are Consenty Prefile	Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere Info Altere I	More Into O More Into O and Piesse	You can select e dropdown or by We Offer' and sel	each item from t clicking into 'Wf lecting More Info
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We Otter In Papers Exam Papers a onery Dffer Papers Sam Papers May New Y	Papers Papers Corrections Corrections What We Offer DEB Examp provide an extensive range salect tion one of our options above to a	Alexen Info	re and Please re there t	You can select of dropdown or by We Offer' and sel Who We Are Need Help uality, Service and Exp	each item from t clicking into 'Wh lecting More Info Login • Re My Exam Centre Cor berience.

4.2 – Who We Are



Company Profile

uide To Service

DEB Exams has been providing mock examination papers and exam stationery for 70 years. In addition to support staff working year-round in Outlini, we have the targest number of teachers working nationwide – setting, trevening, editing exar oppers, as well as correcting and a topperating the correction of a correction statement.

Our hallmark is our high level of quality in papers and marking schemes. With a committed focus on customer relations, we aim to provide all schools with a straightforward and positive mock examination experience.

DEB Exams is your achoofs ideal partner for mock examinations in Junior Certificate, Leaving Certificate, Leaving Certificate Applied and Leaving Certificate Leaving Certificate exam experience, we sell a wide range of exam stationery products. Our exam stationery is also appropriate for mid-term, Christimas or aummer examinations, and class work.

So What Is It All About?

Each exam paper is developed by a team of experienced subject teachers, who utilise a wide variety of source
materials including previous years' papers, changes in syllabi and in-service training.

4.3 - Need Help

4.4 – My Exam Centre

4.6 – Menus by Role

DEP Online	Teacher Registration	n	STEP 1
	Personal Details	School Details Login Details	Finish
	Person: I Details		
	Title	Mrs. 💌	
	Firstname	Teacher	
	Surname	Teacher	
	Position	Teacher 👻	
	Mobile Phone Number	0887654321	
The tabs at the top will	Home Phone Number	01444444	
indicate your progress	Address	Address Line 1	
through registration.		Address Line 2	
		Address Line 3	
	County / Postcode	Co. Cork 👻	
Simply fill in your details			
and click the 'Next'			Previous Next
button.	J		

Our system will recognise both National Role numbers and our own unique code for each school, which is printed on all correspondence with your school. Please call us if you are unsure of your school number. Once inputted, your school information will automatically appear.

DEB Online	Teacher Regis tration	STEP 2
	Personal Details School Details Login Details School Details 1999 Update School Details Update School Details Test School	Finish
Confirm the subjects you teach.	Taught Subjects	
You will receive subject specific e-mails notifying you of Sample Paper releases and other issues relating to your	What subject(s) do you currently teach? (State programme, subject(s) and level(s) as app Subject 1 Junior Certificate - Art - Higher Subject 2 Junior Certificate - Maths - Higher Subject 3 Leaving Certificate - Economics - Higher	ropriate.
chosen subjects. Click the 'Next' button.		

from the bottom of every page of the website. Click 'Create Account' to finalise.

On the last screen you will be prompted to check your e-mail for an activation message which you must access to complete registration (see over).

You may register for more than one role where applicable.

Teacher Registrati	on		SIE	P 4
Personal Details	School Details	Login Details	F	inish
Registration Complete	,			
Thank you for registering with DB email address.	EB Exams. Your account has t	peen created, but before y	ou can login you r	must first verify y
A message has been sent to the verify your account.	email address you specified	. Please check your email	inbox and follow	the instructions
Register as an Exam Sec	retary?			Continue
Exam Secretaries can register h	ere. Final approval of your reg	istration can take up to 24	hours.	
Register as a Examiner?		Registe	er as Exam s	Secretary (
Examiners can register here. On team will contact you to discuss	ce you have completed the Ex your application to become ar	examiner registration proce n examiner with DEB Exam	ss, a member of ns.	our corrections
			Register as l	Examiner (

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DEB Exams Registration Confirmation

Dear Teacher Teacher

Thank you for registering with DEB Exams. Before you are able to log in, you have to activate your account by accessing to the following link:

http://test.softwaredesign.ie/deb/accounts/activate-account.aspx?id=4f454188-fc86-4102-ab7a-0a62f15174ff

Do not forget your User Name and Password:

User Name: myemail@user.ie

Password: 654321

Please keep this email for future reference!

Your Registration Confirmation e-mail contains a link to activate your account. This is a personal mail and contains your Login information. Please keep this mail safe.

Clicking the link in this e-mail will bring you to a screen and confirm activation of your account.

DEB Online

Activate Account 🖌

Thank you myemail@user.ie

Your account has been succesfully activated.

From here you can Login using your details.

Login

If you have already created an online account with DEB Exams, please log in below.

Email

Password

Remember me

Login

Login 🕟

7.0 – Resetting your Password

7.0 – Resetting your Password

From: no-reply@debexams.ie [mailto:no-reply@debexams.ie]

Sent: 11 November 2010 14:21 To: Teacher Teacher

Subject: DEB Exams Password Reset

Dear myemail@user.ie

Your DEB Exams password has been reset.

You User Name and Password are as follows:

User Name: <u>myemail@user.ie</u> Password: {#S(+NQ{Vqp;-s

You can change this password here to change password

Please keep this email for future reference!

Kind Regards, DEB Exams.

DEB Exams | ExamCentre | Units 3/4 | Fonthill Busir ess Park | Fonthill Road | Dublin 22 Tel. (01) 616 6262 | Fax. (01) 616 6263 | <u>info@debe cams.ie</u>

You will receive an e-mail similar to the text above.

Copy the new password and click the 'Change Password' link.

When you Login using the new password you will be asked to input the password again and be able to create a new personal password.

Forgot Password

Please fill out the form below to change your password.

.....

Old Password	•••
New Password	•••

Confirm Password	•••••

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<u> </u>	- Tea		<u> </u>	<u> </u>

8.0 – Teacher Dashboard

Home	What We Of	fer V	Vho We Are	Need Help	My Exam Centre	Contact Us	
e » Teacher »	Dashboard						
/ Home		My DEB - T	eacher Teache	ər			Personal Details
Dashboard		0					Teacher Teacher
My Orders		🗥 This is a t	est announcement 1	123			Address Line 1 Address Line 2
ly Invoices		Account De	tails				Address Line 3 Co. Cork
Support	word	Account Nam	е	Balance			
Sample Pape	rs	Teacher Teac	her	N/A		View Transactions	School Details
Marking Schei	mes	Recent Wel	Orders				Roselawns
eedback		Date C	rdered By			Status Total	Co. Dublin DW
		No records					Debbie ID 1999
						View All	Order Dead Line N/A
							Subjects
							 JC Maths Higher
							 LC Economics Higher
							More Information
							More Information Change Password Orders
							More Information <u>Change Password</u> <u>Orders</u>
Mv F	Home				All	Teachers	More Information <u>Change Password</u> <u>Orders</u> registered of
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9.0 – Viewing Sample Papers

9.0 – Viewing Sample Papers

10.0 - Ordering

10.1 – Selecting an Order Form

10.2 – Filling in the Order Form

JUNIC	OR CERTIFICATE PAPERS				
Subject	Amo	unt		Price per Item	
GAEILGE - Bonn.			25	€1.15	
GAEILGE - Gnáth. ዄ 搅			25	€1.15	
GAEILGE - Ard.	P.1 25	P.2	25	€1.15	
ENGLISH - Foundation			25	€1.15	
ENGLISH - Ordinary 搅			25	€1.15	
ENGLISH - Higher ዄ 📆	P.1 25	P.2	25	€1.15	Once you have filled
MATHS - Foundation 1			25	€1.15	in all your required
MATHS - Ordinary 📜 📆	P.1 25	P.2	25	€1.15	paper quantities,
MATHS - Higher 🚺 📆	P.1 25	P.2	25	€1.15	remembering to
BUSINESS STUDIES - Ordinary			25	€1.15	Mana ar CDs / DVDs
BUSINESS STUDIES - Higher	P.1 25	P.2	25	€1.15	click the (Add to
	Ordinary		Higher		Basket' button at the
GEOGRAPHY 🔁 📆	25		25	€1.15	bottom of the name
GEOGRAPHY OS MAP			25	€1.00	bottom of the puge.
HISTORY 뛒 📆	25		25	€1.15	
C.S.P. EDUCATION			25	€1.15	
FRENCH	25		25	€1.15	
GERMAN 🔁 📆	25		25	€1.15	
NEW SPANISH 뛒 📆	25		25	€1.15	
SCIENCE 🔂 📆	25		25	€1.15	
HOME ECONOMICS 🔂 ங ங	25		25	€1.15	
MUSIC	25		25	€1.15	
RELIGIOUS EDUCATION	25		25	€1.15	
ART 🔂 📆	25		25	€1.15	
TECHNICAL GRAPHICS 🔂 1 1	25		25	€1.15	
MATERIALS TECHNOLOGY: Woodwork ዄ 🐔	25		25	€1.15	
MATERIALS TECHNOLOGY: Metalwork 🔞 🛸	25		25	€1.15	
TECHNOLOGY	25		25	€1.15	
JUNUL	R CERTIFICATE EXAM CDs				
Subject	Amo	unt		Price per Item	
GAEILGE - Bonn.			0	€12.00	
GAEILGE - Gnáth. & Ard.			0	€12.00	
FRENCH			0	€12.00	
GERMAN			0	€12.00	
NEW SPANISH	-		0	€12.00	
MUSIC	Automatica	lly add	d correcti	ons fo	r papers ordered

Add to Basket 🕟

10.2 – Filling in the Order Form

Confirmation	
You have ordered Junior Certificate French (Higher), but not the accompanying CD/DVD	
You have ordered Junior Certificate German (O), but not the accompanying CD/DVD	
You have ordered Junior Certificate German (H), but not the accompanying CD/DVD	
You have ordered Junior Certificate Spanish (O), but not the accompanying CD/DVD	
You have ordered Junior Certificate Spanish (H), but not the accompanying CD/DVD	
You have ordered Junior Certificate Music (O), but not the accompanying CD/DVD	
You have ordered Junior Certificate Music (H), but not the accompanying CD/DVD	
 No Will you be ordering corrections at a later date? Yes No - Do not send correction envelopes with my order. Cancel Continue 	
rder-notice.aspx?c=yes	

In the event that you do not include Maps or CDs / DVDs with certain papers, you will see a warning message appear asking you to confirm these are not required or return to the form to amend as appropriate.

You will also be asked if you require corrections service. While you do not need to order corrections at this time, we will ask if it is your intention to use DEB Exams for corrections in order to prepare envelopes for you to send you corrections in.

10.2 – Filling in the Order Form

Basket				📄 Dele	ete		×
Please review your orde Total amount for this ord	r below before proceeding to checkout. der is 1,318.75 euro.			2	Delete	this product?	
You have ordered 50 J	unior Certificate Geography Papers and 25 OS I	Maps		6	ОК	Cancel	
You have ordered Juni	or Certificate Gaeilge - Bonn, but not the accom	panying CD/	DVD		<u>.</u>		
You have ordered Juni	or Certificate Gaeilge - Gnáth, but not the accon	npanying CD	/DVD				
You have ordered Juni	or Certificate Gaeilge - Ard (Paper 1), but not the	e accompany	ing CD/DV				
You have ordered Juni	or Certificate Gaeilge - Ard (Paper 2), but not the	e accompany	ing CD/DV				
You have ordered Juni	or Certificate French (Ord), but not the accompa	inying CD/D	/D				
You have ordered Juni	or Certificate French (Higher), but not the accon	npanying CD	/DVD				
You have ordered Juni	or Certificate German (O), but not the accompar	nying CD/DV	D				
You have ordered Juni	or Certificate German (H), but not the accompar	iying CD/DV	D				
You have ordered Juni	or Certificate Spanish (O), but not the accompar	nying CD/DV	D				
You have ordered Juni	or Certificate Spanish (H), but not the accompar	nying CD/DV	D			In the 'B	asket' you
You have ordered Juni	or Certificate Music (O), but not the accompany	ing CD/DVD				will se	e a full
You have ordered Juni	or Certificate Music (H), but not the accompany	ing CD/DVD				summary	y of your
Papers						order	with the
Examination	Description	Quantity	Price	Total		Delete if	necessarv
Junior Certificate	Gaeilge - Bonn	25	€1.15	€28.75		usina th	ne buttons
Junior Certificate	Gaeilge - Gnáth	25	€1.15	€28.75	0	to the ri	iaht of the
Junior Certificate	Gaeilge - Ard (Paper 1)	25	€1.15	€28.75	0	Total Co	lumn.
Junior Certificate	Gaeilge - Ard (Paper 2)	25	€1.15	€28.75	0 /)
Junior Certificate	English - Found.	25	€1.15	€28.75	0		
Junior Certificate	English - Ord.	25	€1.15	€28.75	0 /		
Junior Certificate	English - Higher (Paper 1)	25	€1.15	€28.75	0		
Junior Certificate	Enolish - Hioher (Paper 2)	25	€1.15	€28.75	0 1		
Papers							
Examination	n Description			Quantity	Price	Total	
Junior Certi	ficate Gaeilge - Bonn			25	€1.15	€28.75	
New Quantit	ry: 25						(FOL)
Update	Cancel						
Junior Certi	ficate Gaeilge - Gnáth			25	€1.15	€28.75	
Junior Certi	ficate Gaeilge - Ard (Paper 1)			25	€1.15	€28.75	
Junior Certi	ficate Gaeilge - Ard (Paper 2)			25	€1.15	€28.75	2 1

 \square

10.3 – Finalising a School Order

Checkout

Please be advised that DEB will review your order to ensure that you are authorised to order mock exams and that you meet the minimum order requirements. Should there be any irregularity in your order you will be contacted within two business days via email or phone. Please ensure that an accurate email and phone number is provided.

Type of Order

10.3 – Finalising a School Order

Checkout

Please check your order details below, then click the PLACE ORDER button at the bottom of the page to complete.

Order Summary

Delivery Method	o be confirmed by exam secretary
Examination Date 1	4 Feb 2011
Additonal Comments PLEASE PACK ALL CDs SEPERAT ENVELOPES WITH THIS ORDER	ELY. PLEASE SEND CORRECTION
Payment Details	ayment by: Not Applicable
Payment Amount: €1,31	8 75
✓ I agree to the DEB Exams Term	s & Conditions
	Previous Place Order
You will see a summary of you & Conditions.	r details, order total and a tick box to agree to DEB Exams Terms
Once you click 'Place Order' a to your Exam Secretary for app	message will appear confirming your order has been forwarded proval. From here you can also print a summary of your order.

Thank you

Your order has been submitted and needs to be approved by an exam secretary.

Details and confirmation of your order have been sent to your email address.

Print a summary of your order

10.4 – Finalising a Personal Order

Checkout

Please be advised that DEB will review your order to ensure that you are authorised to order mock exams and that you meet the minimum order requirements. Should there be any irregularity in your order you will be contacted within two business days via email or phone. Please ensure that an accurate email and phone number is provided.

Type of Order

10.4 – Finalising a Personal Order

Checkout

xam Date	14/02/2011	
omments / A	ddtional Information (Max 150 characters)	_
LEASE PACK	ALL CDs SEPERATELY.	
PLEASE SEND	CORRECTION ENVELOPES WITH THIS ORDER	Next, you will be asked to input an Exam Date and to add any additional information or instructions you may have.
Previo	Next	
	You will be asked to select	Checkout

Click the 'Next ' button.

How would you like to pay?

Ocheque/Postal Order/Other

Credit/Debit Card

10.4 – Finalising a Personal Order

Checkout

Please check your order details below, then click the PLACE ORDER button at the bottom of the page to complete.

Order Summary **Delivery Method** Courier Post (free for all web orders) Examination Date 14 Feb 2011 Additonal Comments PLEASE PACK ALL CDs SEPERATELY. PLEASE SEND CORRECTION ENVELOPES WITH THIS ORDER Payment Details Payment by: Cheque/Postal Order/Other **Payment Amount:** €1,318.75 I agree to the DEB Exams Terms & Conditions Previous | Place Order | You will see a summary of your details, order total and a tick box to agree to DEB Exams Terms & Conditions. Once you click 'Place Order' a message will appear confirming your order has been submitted. If you have chosen payment by Cheque / Postal Order / Other you will also see instructions on where to send payment and from here you can also print a summary of your order. Thank you

Your order has been submitted. Please send your cheque/postal order to:

Accounts Department DEB Exams ExamCentre Units 3/4 Fonthill Business Park Fonthill Road Dublin 22

Details and confirmation of your order have been sent to your email address.

Print a summary of your order